



ST900 Direct Vent Gas Fireplace

Installation Manual

NZ / AUS EDITION



Important:

The appliance shall be installed in accordance with;

- This installation instruction booklet
- Local gas fitting regulations
- Municipal building codes
- Electrical wiring regulations
- AS/NZS 5601, *Gas installations*
- Any other relevant statutory regulations.
- Must be installed by a qualified person

FOR SERIAL NUMBERS **43000** AND ABOVE.

Manufactured by: Escea Ltd, PO Box 5277 Dunedin New Zealand,
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Note:

THERE ARE A FEW THINGS TO CONSIDER BEFORE INSTALLATION

- Cavity Dimensions and Clearances
- **MUST** be installed a 100mm minimum off the floor or nearest horizontal surface.
- Coupling of flue to fire
- Coupling of gas lines to fire
- Fixing the fire to cavity
- Electrical mains socket at rear left corner of the cavity, to accommodate the power transformer
- Isolation switch for electrical transformer.
- Gas pipe placement to the front left of the cavity.
- The ST900 electronic control system is designed to work within the temperature range of 0°C to 80°C without batteries and 0°C to 60°C with batteries, with a humidity level that is non condensing. This is to ensure safe operation of the electronic and gas control system.
- If the fireplace is subjected to an environment with temperatures very close to or exceeding these temperature limits (irrespective of if the fireplace is on or off at the time) the fireplace may not start up until the temperature returns back to within the operating range.
- To remedy this, the environmental temperature should be addressed and the fireplace control system given time to adjust accordingly. The fireplace should then function correctly.
- It would be prudent to consider these operational limits during the installation planning stage. Protecting the installed fireplace from low external ambient temperatures and cold drafts through the use of approved modern building methods and materials will help ensure that the required operating environment is maintained.
- This fire is not intended as an insert (it must be flued in accordance with flue instructions see section 12).

WARNING:

Failure to follow these instructions could cause a malfunction of the fire, which, could result in death, serious bodily injury, and/or property damage. Failure to follow these instructions may also void insurance cover and/or product warranty.

Installation:

Installation must be carried out by a registered installer who, on completion of the installation, must issue a certificate of compliance, in accordance with national and/or local codes. If a certificate of compliance is not issued then the Escea warranty *may* be void.

Warranty Repair and Annual Servicing:

Warranty repair work must be carried out by a recognised Escea gas fire technician. It is recommended that recognised Escea Gas fire technicians are also used to carry out annual servicing requirements (particularly during the warranty period). For contact details of authorised Escea technicians in your area, please contact the retailer from whom the appliance was purchased.

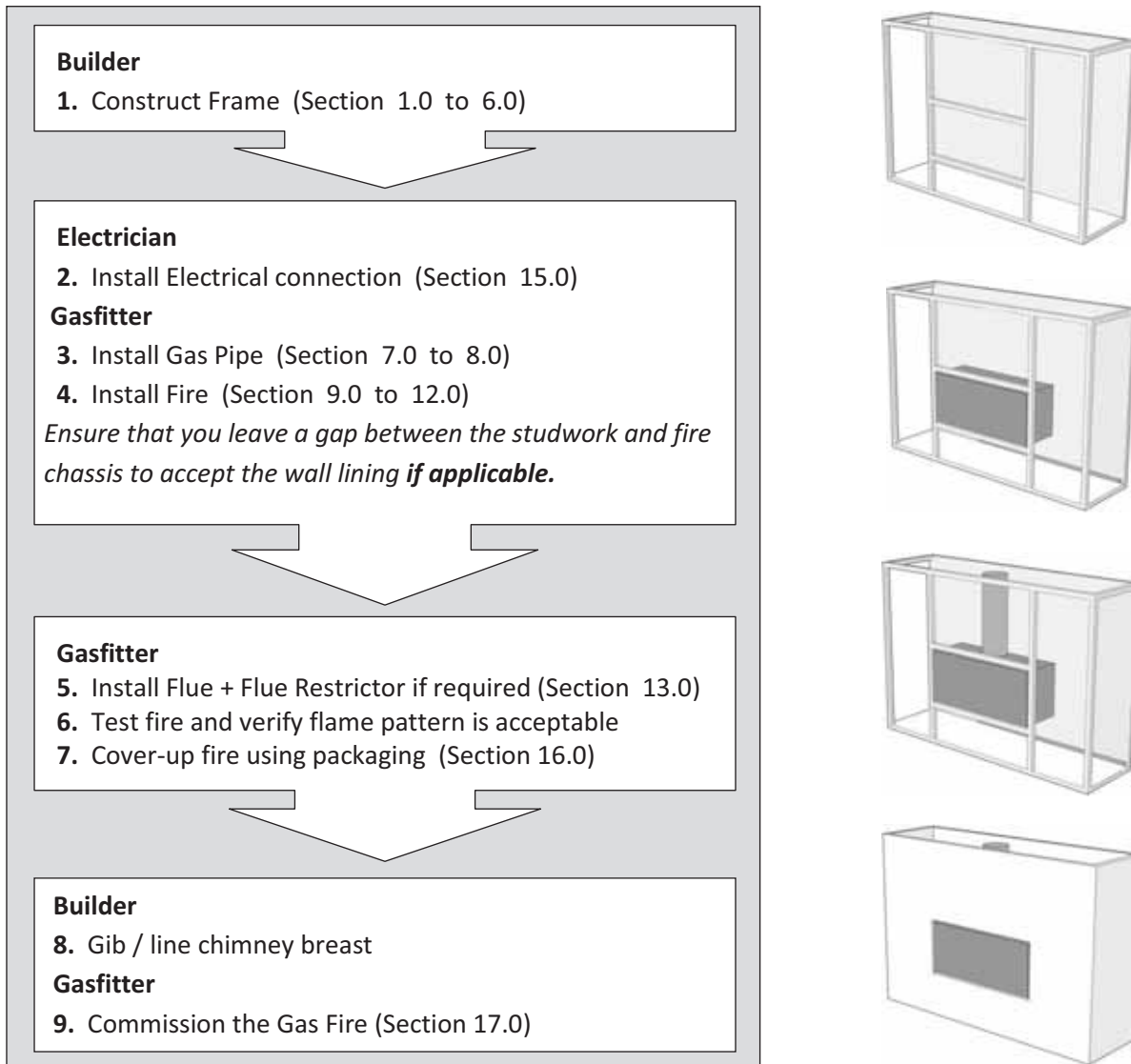
This product must be installed according to these instructions and in compliance with all relevant building, gas fitting, electrical and other statutory regulations (eg. AS/NZS 5601). Any shortcomings in the appliance and flue installation will be the responsibility of the installer, and Escea will not be accountable for any such failings or their consequences.

PRODUCT SPECIFICATION				
MODEL NAME		ST900		
Description of Appliance		Decorative Gas Fire		
Star Rating		N/A		
A/NZ Approval No.		AS 4558-2011 & NZS/AS4558-2013		
Gas Type		Natural	ULPG	Propane
Gas input (MJ/h)	High	18 MJ/h	21 MJ/h	21 MJ/h
	Low	12.9 MJ/h	15.40 MJ/h	15.40 MJ/h
Heat output (kW)	High	3.0 kW	3.5 kW	3.5 kW
	Low	2.10 kW	2.50 kW	2.50 kW
Maximum Inlet Pressure		5.0kPa	5.0kPa	5.0kPa
Minimum Inlet Pressure		1.2kPa	2.5kPa	2.5kPa
Operating Pressure	High	0.96 kPa	2.30 kPa	2.30 kPa
	Low	0.52kPa	1.30kPa ±0.1kPa	1.30kPa ±0.1kPa
Injector Size		Ø1.9mm	Ø1.25mm	1.3mm
Pilot injector		#37	#23	#23
Appliance Dimensions (mm)	Width	902.4 mm		
	Height	546.0 mm		
	Depth	352.2 mm		
Weight	Kg	45 kg		
Ignition System		Electronic Ignition to pilot system (Maxitrol GV60)		
Ignition Activation		10 secs (approx)		
Flame Safeguard		Thermocouple – magnetic cartridge		
Thermal Efficiency %		60% (EN 613:2000 6.11)		
Electrical Supply Consumption		6.0V DC		
		2.3W @ 0.01A 230V		
Remote controls		Yes		
Timers		Yes		
Clock		Yes		
Function lock / child		Yes		
Temperature control		Yes		
Connections	Electric	6.0V DC transformer and/or 4 x AA Cells		
	Gas	½ " BSPT Male lower left of fireplace		
	Flue Type	Simpson Duravent (Balanced)		
	Flue Size	205 mm Outer, 125 mm Inner		
	Spigot Location	Rear and centre at 60° to vertical		
Data badge location		Lower left of fireplace		

Recommended Installation Process:

The following diagram illustrates the steps required to install your gas fire, and the trades required at each stage.

The sequence in which you choose to do these tasks will vary depending on your individual scenario. Please read these instructions fully before proceeding with the installation. Leave the installation of the fascia panels until the very end of the installation and commissioning to avoid damage to the fascia panels.

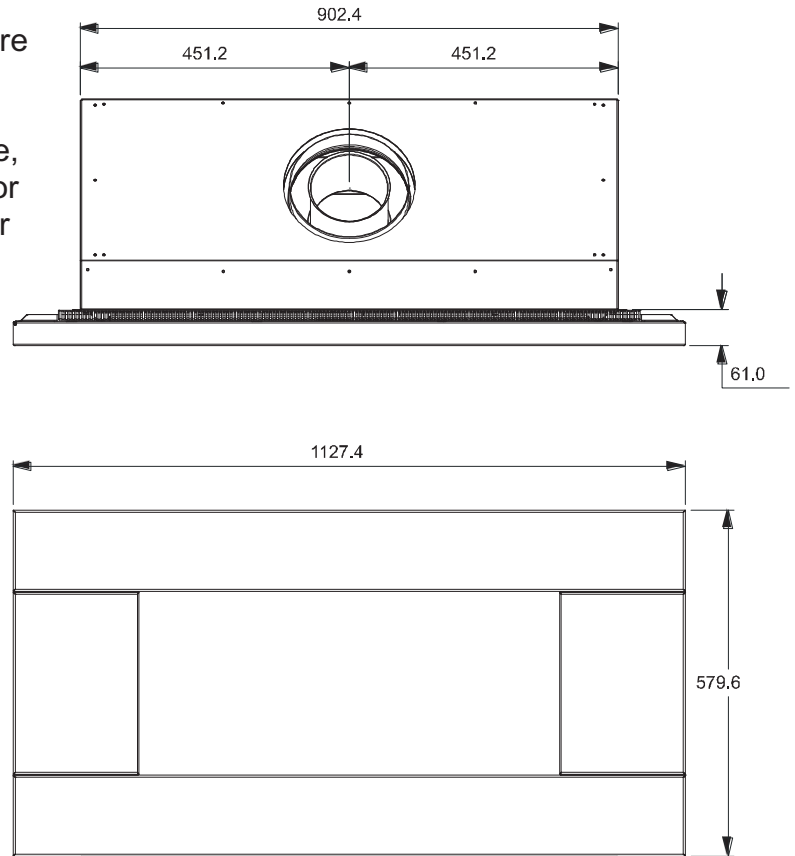
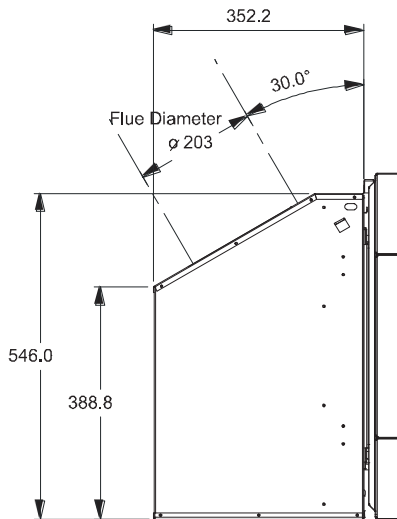


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1.0 Product Description:

The Escea ST900 decorative gas fire is designed to be built into a cavity. The appliance is flued via Simpson Duravent Direct Vent Pro 5"x8" Flue, available from your Escea distributor or retailer. The user will control their fire with the Radio Frequency (RF) remote.



2.0 Creating the Cavity:

The cavity specifications vary depending on fascia type. The dimensioned drawings in the following sections show the size of opening that must be created to fit the ST900. The wall directly above the fire should be finished / gibbed / lined after the fire has been installed, unless there is an access hatch or the chase is open to the ceiling cavity, which allows the flue to be installed after the wall has been lined.

The wall and framework in front of the flue must not exceed 100mm in thickness, this includes plaster board or any wall linings. This is to ensure there is at least 25mm gap between all fluing components and any combustible material.



FERRO / MOLARIS FASCIA

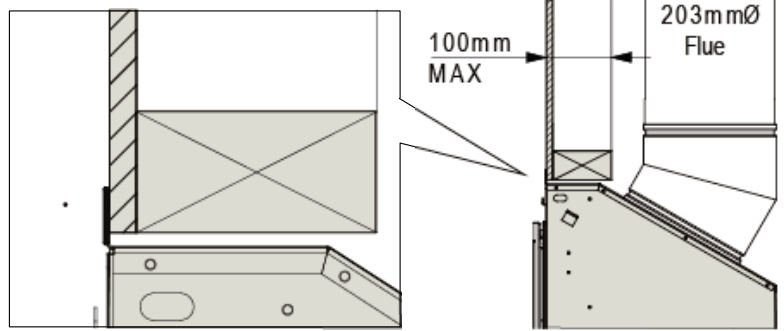
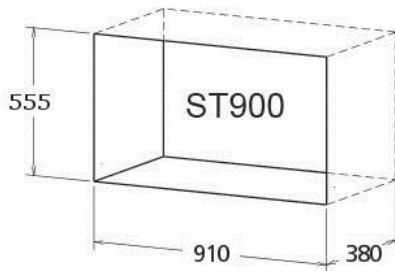
Go to section 2.1



VELO FASCIA

Go to section 2.2

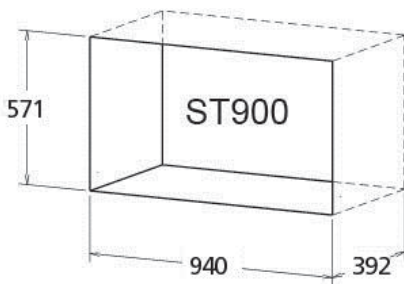
2.1 Cavity for Ferro / Molaris Fascias



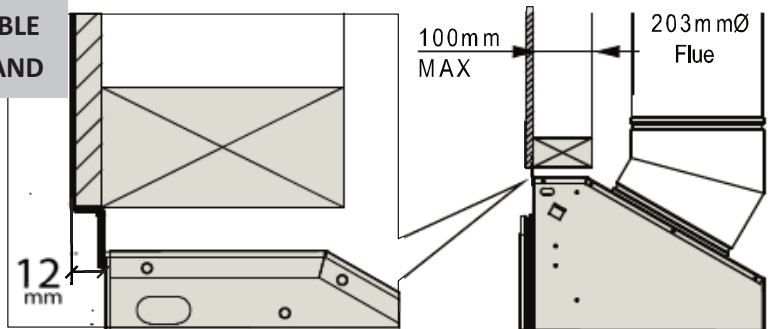
Note: It is not necessary to line the cavity, and it may be constructed with timber.

Continue on to section 2.4

2.2 Cavity for Velo Fascias



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Note: It is not necessary to line the cavity, and it may be constructed with timber.

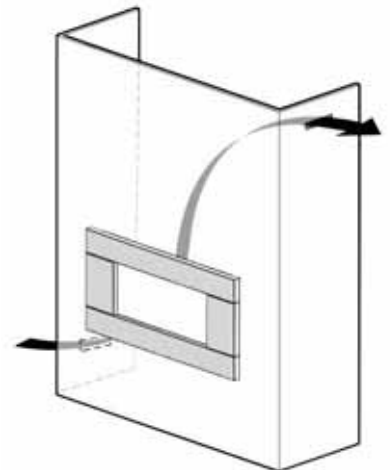
For Velo fascias, the fireplace should be recessed 12mm into the cavity.

Continue on to section 2.4

2.4 Considerations for creating the cavity:

If installing the ST900 into a purpose built chimney breast or chase which is not open to the roof space of the building, it may be appropriate during the planning stage to consider the installation of additional vents.

Heat otherwise lost through the outer skin of the fireplace and flue system into the cavity of the chimney breast or chase may be recovered into the room by placing two air vents in the cavity or chase. By placing one vent at or just above floor level and the other near the ceiling of the room will induce natural convection and prevent heat build up in the cavity and subsequently recover some of the heat into the room.



3.0 Hearth and Floor Clearances:

There should be at least 100mm between the bottom of the ST900 fire and any horizontal surface below, for example hearths and floors.

3.1 Wall and Cabinet Clearances:

There must be a minimum of 100mm from the sides of the fascia to any protruding side walls or cabinetry.

4.0 Wall Linings:

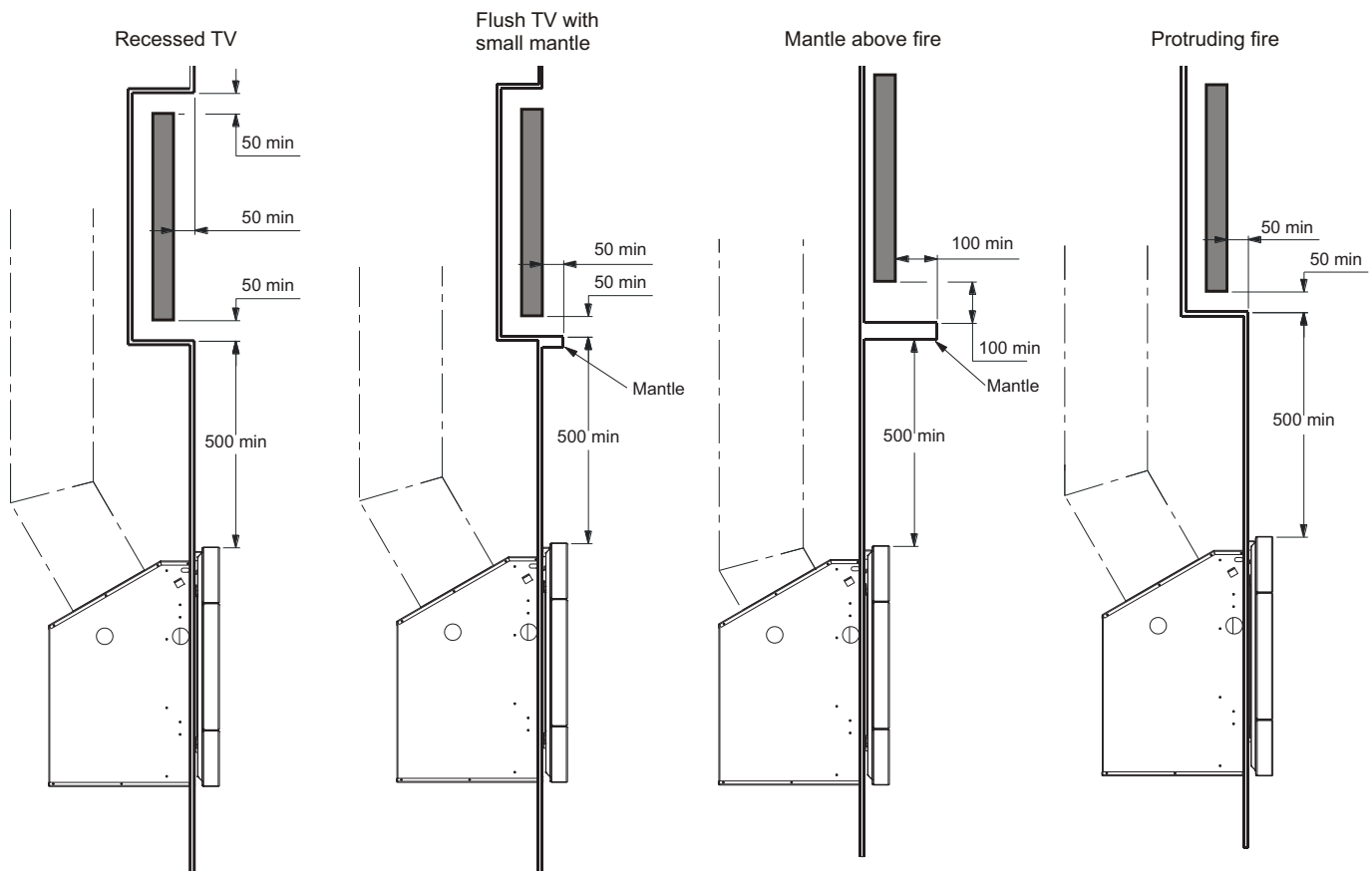
The wall board that lines the outside of this opening can be normal dry wall (Plaster Board) and does not need to be non-combustible providing that it does not come any closer to the fire than the dimensions shown in section 2.0. **Note:** The temperature of the wall lining directly above the fire does get warm and hence may discolour paint finishes that are susceptible to temperature damage or distort vinyl wall coverings.

5.0 Television Positioning Considerations:

It is becoming common practice for consumers to mount flat screen TV's above their gas fireplace.

Most TV manufacturers have specified in their instructions that the TV should not be installed on, near or above a heat source. For this reason TV location decisions rest solely with the householder and Escea will not be held liable for any adverse affects on a TV located near to an Escea fireplace that may be caused by heat.

The drawings below are suggestions that may be used as a GUIDE for those consumers who do decide to locate their TV above an ST900 gas fire. These drawings show ways to reduce the amount of warm air rising off the fire and onto the TV.

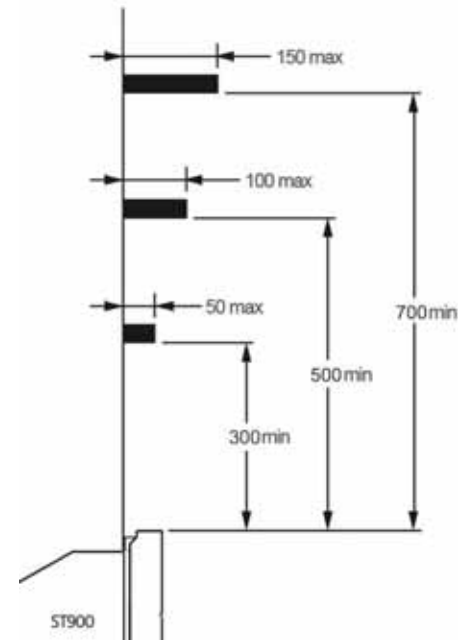


The material that the wall and mantle are made from will also affect the operating temperature of the TV so it is the customers responsibility to satisfy themselves that their TV mounting and mantle design will not exceed the listed maximum operating temperature of their electronic goods.

5.1 Combustible Mantle Clearances:

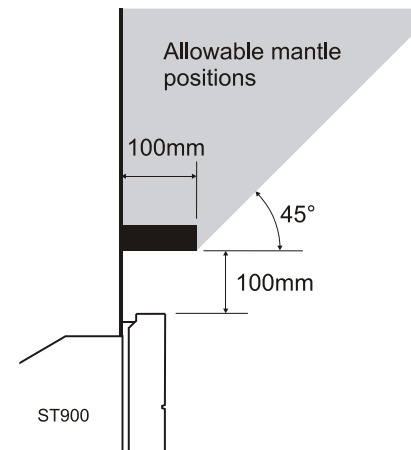
The diagram to the right shows the minimum and maximum allowable size for mantles or protruding surfaces mounted above the ST900.

Note: Escea does not recommend placement of items on the mantles shown in the diagram to the right. This is because of the potential for items placed on or above the mantle to be affected by the heat rising from the appliance.



5.2 Non-Combustible Mantle Clearances:

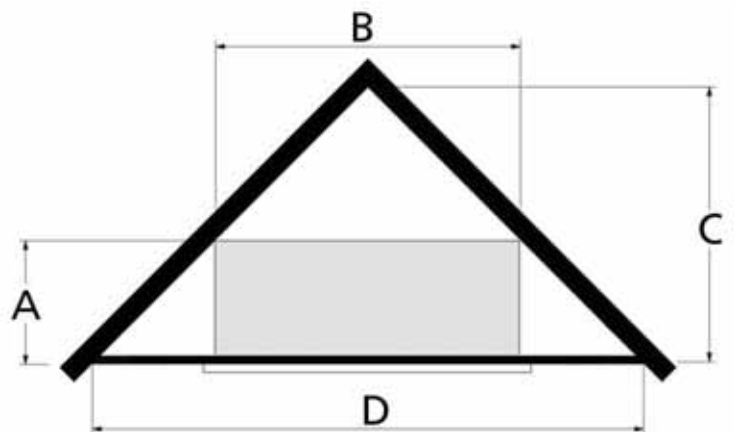
If the entire installation (mantle, wall and cavity) is constructed from non-combustible materials, the clearances to mantles may be as shown in the shaded area.



6.0 Corner Installations:

If a cavity is to be created in a corner, the following table gives the minimum sizes in millimetres.

Fascia Type	A	B	C	D
Ferro	380	910	835	1670
Velo	392	940	862	1724



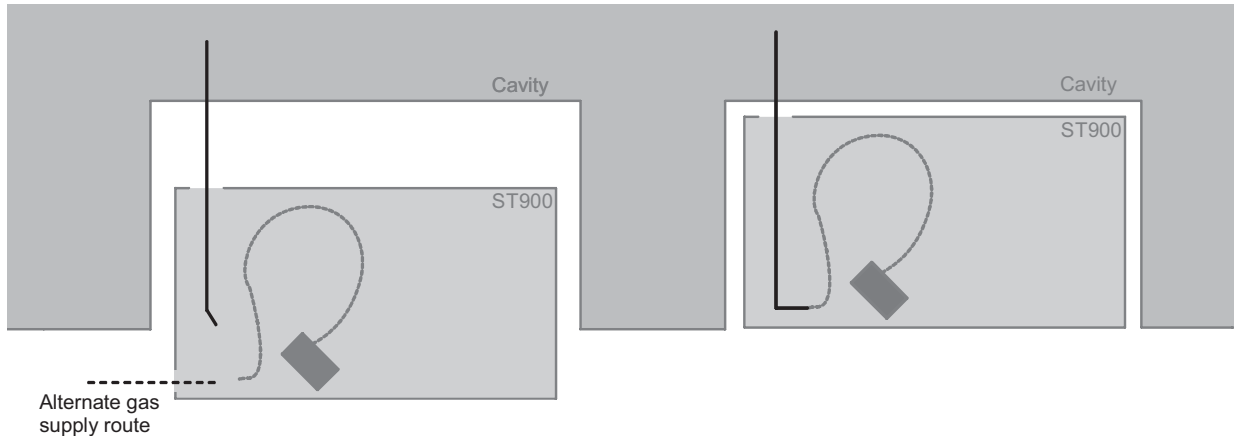
7.0 Laying Gas Pipe:

Gas pipe should be sized as per the requirements of AS/NZS 5601. The pipe sizing must be sufficient to deliver the following volume of gas to the fire with all other gas appliances in the home running at the same time;

NG = 18Mj/hr
Propane/ULPG = 21Mj/hr

8.0 Connecting the Gas Pipe:

Copper should be run directly to the fireplace and connected onto the Dormont hose with a 1/2" BSP thread nut.



9.0 Power Supply:

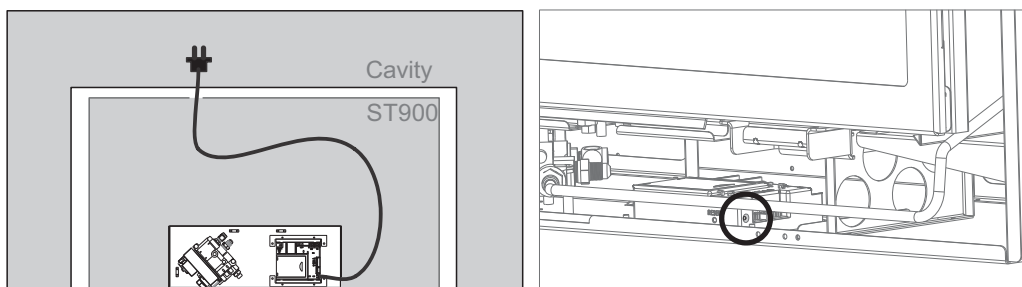
Your fireplace has been supplied with a transformer and a battery back-up provision- 4 x AA Cells; located in top of the receiver (control) unit.

9.1 If you are using a power transformer:

Whilst the cavity is being created consideration should be given to appropriate location of a standard 3 pin, 240V power outlet to accommodate the power transformer. This must be within **1.5m** of the lower left hand side of the appliance.

Locating this plug within the cavity makes the installation very neat but the provision must be made to be able to switch the power supply off and on (electrical isolation switch) and must be accessible after the fire has been installed. This is normally done by means of a separate switch located outside of the cavity and wired to the plug. This will allow service technicians to isolate the power supply before performing service work on the appliance.

The power transformer cord should be run, as shown below left, through the small hole in the rear of the fire and connected to the panel mounted plug pictured below right.

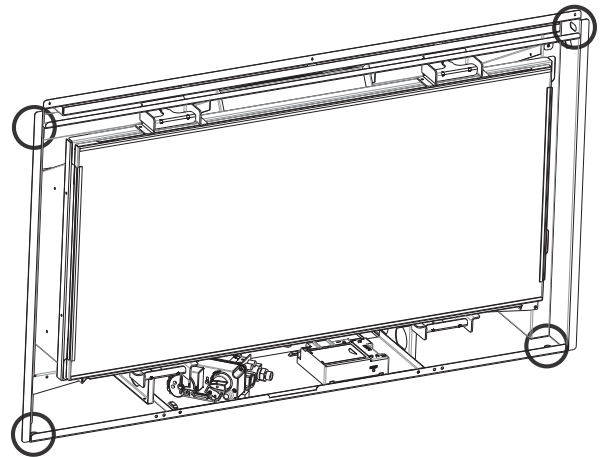


This appliance will draw a maximum of 2.5A (fused) from a 240V supply. If a power transformer is plugged into the receiver, it will become the default power source. The batteries (if fitted) will only be consumed if there is a mains power outage.

10.0 Fixing the Fire to the base and wall:

It is a requirement that this fire be securely fastened to the wall and base. Once the fire has been pushed back into the correct position, use wood screws (or other suitable fasteners) to fix the fire to the cavity through each of the four holes in the corners, as shown in the diagram to the right. *Note: It may be necessary to use washers on the fasteners to securely fasten the fire to the wall.*

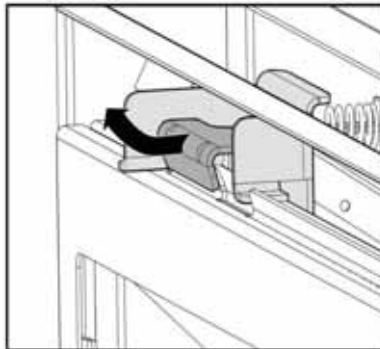
When fixing the fireplace in position ensure that you leave a gap between the fireplace flange and the framing timber for the wall lining, which will be added at a later stage.



11.0 Removing the Firebox Glass:

Pull the four hooks shown below towards you and then away from the glass to release the glass frame underneath the hook.

Do not operate the appliance if the glass has been broken, damaged, or the glass is not properly positioned/hooked onto the appliance.



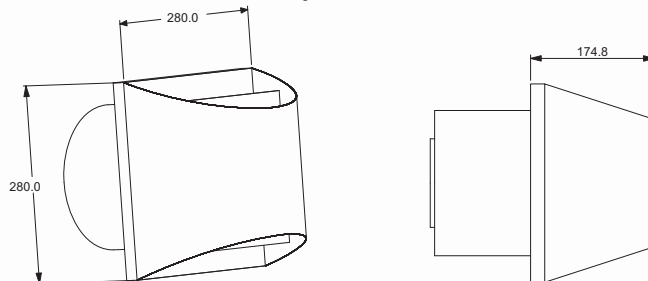
12.0 Installing the Flue System:

Ensure all flue components are Simpson Duravent Direct Vent Pro 5" x 8," no other flue types may be used.

Note: Consult section 12.13 to ensure correct length of flue is calculated.

There are two basic types of Balanced Flue System installations:

- Horizontal Termination



- Vertical Termination

Use the diagrams in sections 12.5, 12.6 & 12.7 to check if your proposed flue system is acceptable. Section 12.9 will also need to be used to determine whether the flue terminal location meets the requirements of AS/NZS 5601. Then use Appendix A to work out the quantities of the flue components that are required.

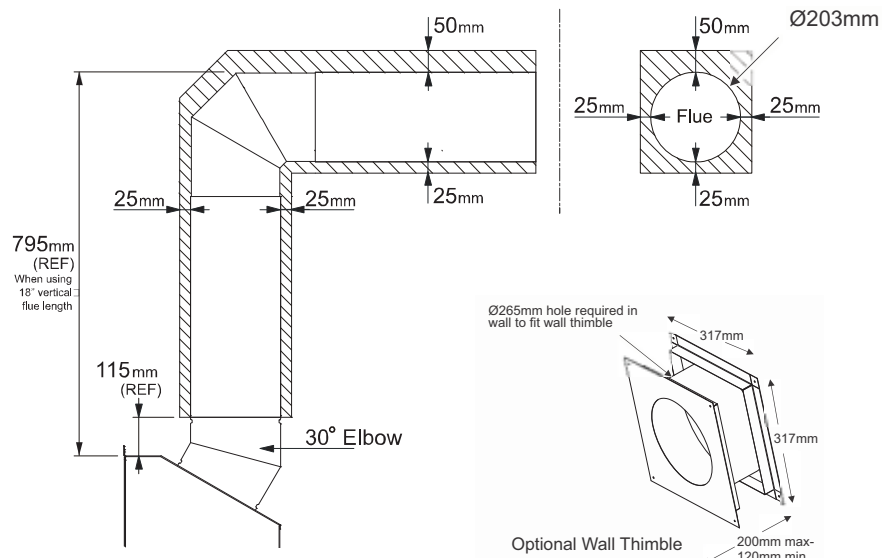
12.1 Any offsets in your flue configuration should be 45° where possible.

12.2 If your flue configuration has a horizontal run, there must be a minimum 1° inclination (20mm vertical rise per 1m horizontal run) leading upwards towards the termination.

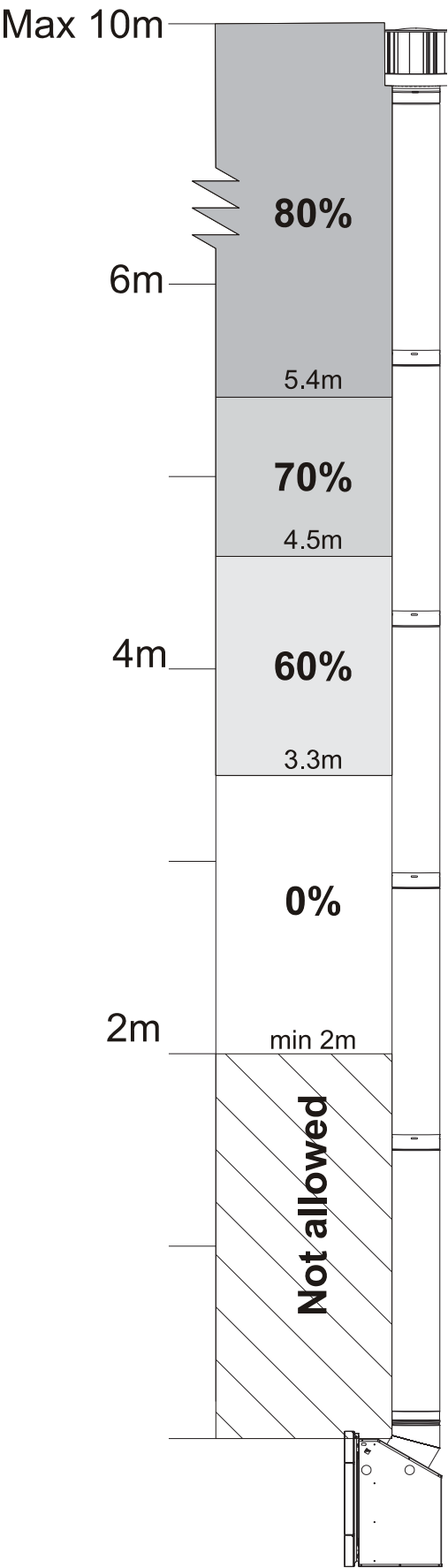
Do not install the flue with horizontal sections sloping down towards the termination. This could cause the fire to operate incorrectly and possibly create an unsafe condition.

12.3 The flue must maintain the following clearances to combustible materials; 25mm from all sides and bottom of the flue, and 50mm from the top of the flue.

12.4 If your flue configuration falls on or near a restriction zone boundary line in diagrams 12.5, 12.6 & 12.7, it may require the restriction value from either side of the boundary line to achieve the correct flame aesthetic, this may vary from installation to installation.

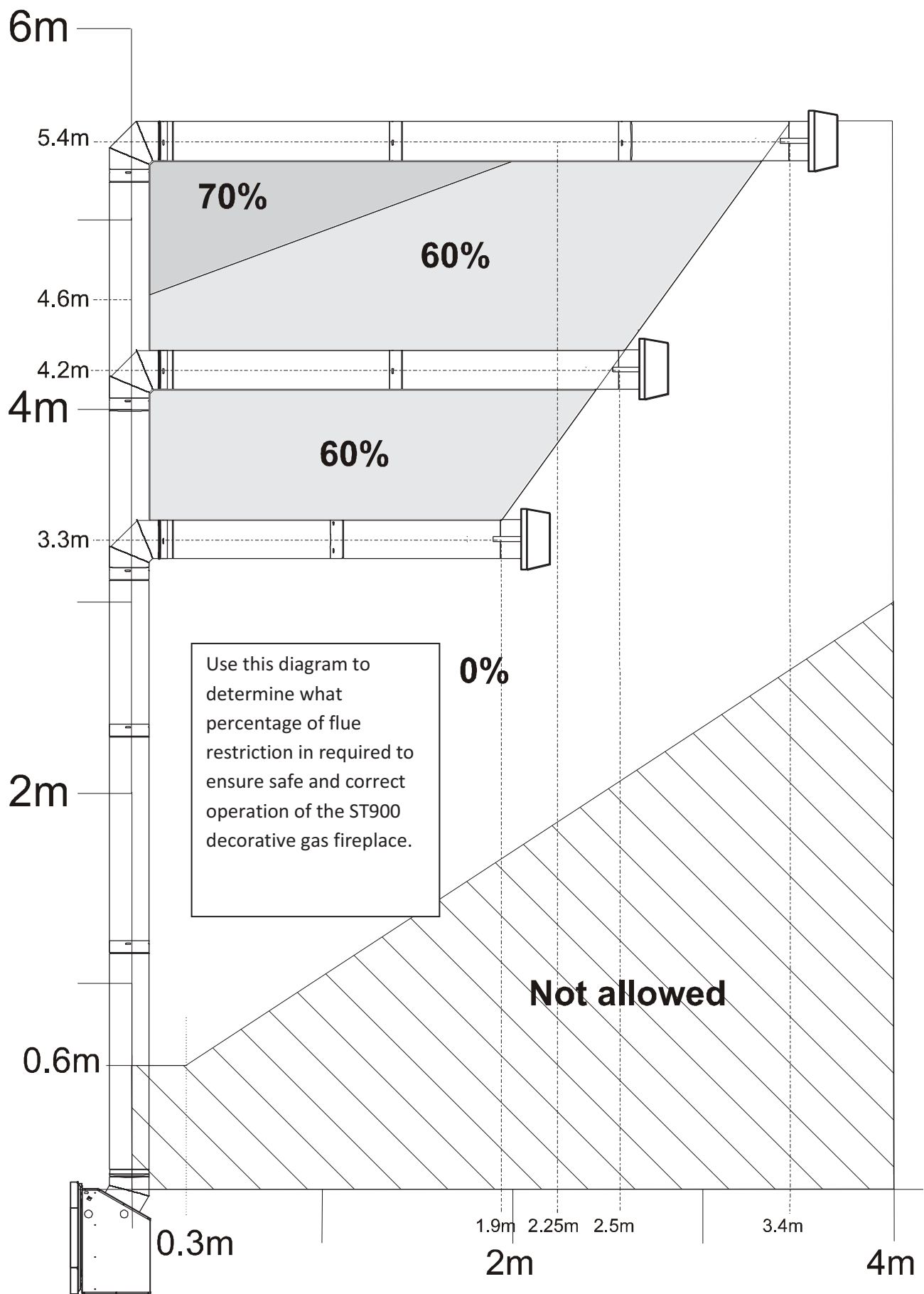


12.5 Vertical Only Flue Diagram:

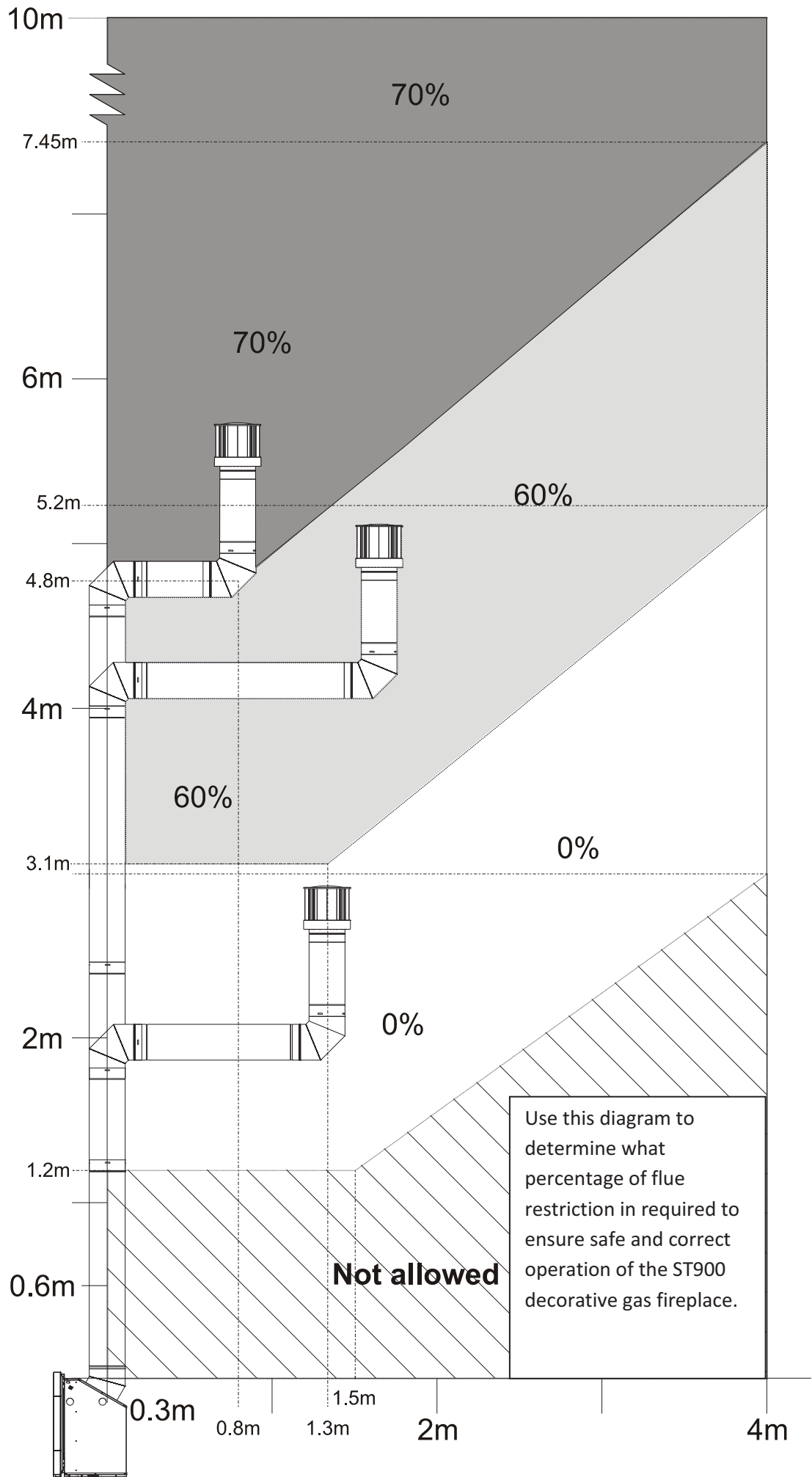


Use this diagram to determine what percentage of flue restriction is required to ensure safe and correct operation of the ST900 decorative gas fireplace.

12.6 Horizontally Terminating Flue Diagram:

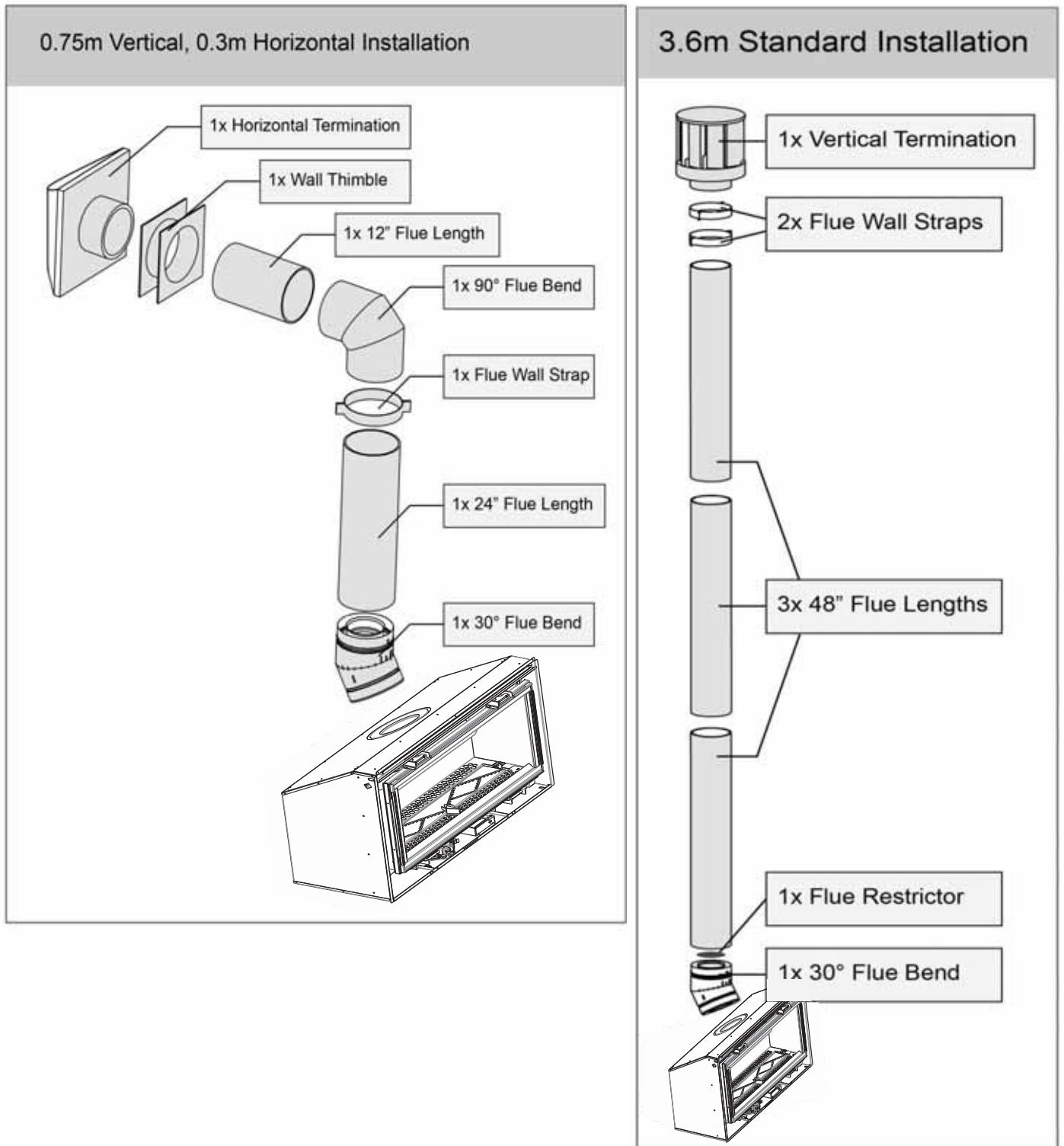


12.7 Vertically Terminating flue with a Horizontal Offset:



12.8 Standard Flueing Configurations:

The following flue components are available from escea in kitset form.



12.9 Locating the Flue Terminal:

The flue terminal must be located using the information given in the following diagram and table based on AS/NZS 5601

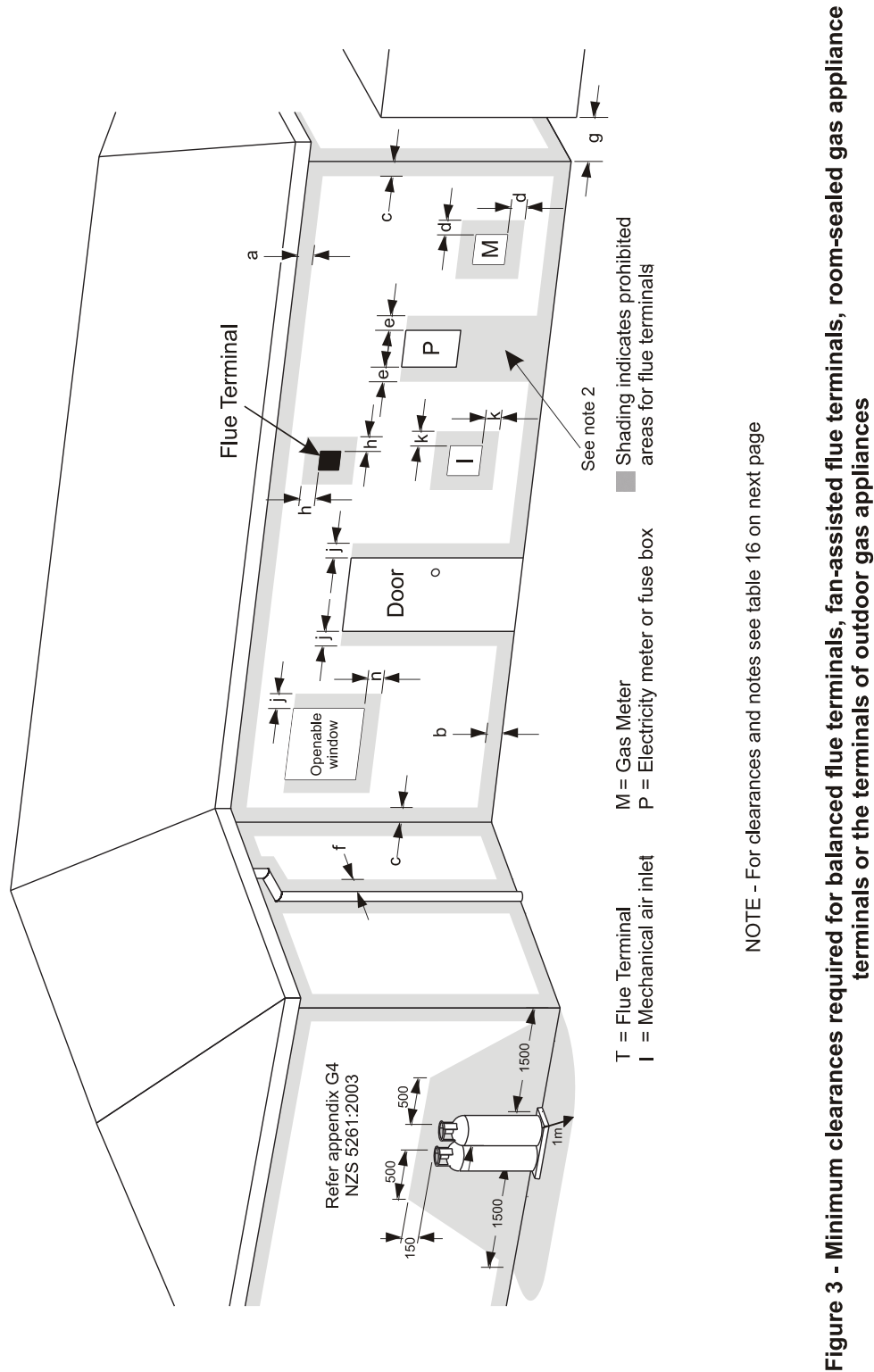


Figure 3 - Minimum clearances required for balanced flue terminals, fan-assisted flue terminals, room-sealed gas appliance terminals or the terminals of outdoor gas appliances

Table 16 – Minimum clearances required for flue terminals shown in figure 3

Ref.	Item	Minimum Clearances (mm)	
		Natural draught	Fan assisted
a	Below eaves, balconies and other projections: Gas appliances up to 50 MJ/h input Gas appliances over 50 MJ/h input	300 500	200 300
b	From the ground, above a balcony or other surface (see note 6)	300	300
c	From a return wall or external corner (see note 6)	500	300
d	From a gas meter (M) (see 2.5.4.9 for vent terminal location of Regulator)	1000	1000
e	From an electricity meter or fuse box (P)	500	500
f	From a drain pipe or soil pipe	150	75
g	Horizontally from any building structure (see note 6) or obstruction Facing a terminal	500	500
h	From any other flue terminal, cowl, or combustion air intake (see note 6)	500	300
j	Horizontally from an openable window, door, non-mechanical air Inlet, or any other opening into a building with the exception of Sub-floor ventilation: Gas appliances up to 150 MJ/h input Gas appliances over 150 MJ/h input up to 200 MJ/h input Gas appliances over 200 MJ/h input All fan-assisted flue gas appliances, in the direction of discharge	500 1500 1500	300 300 500 1500
k	From a mechanical air inlet, including a spa blower	1500	1000
n	Vertically below an openable window, non-mechanical air inlet, or Any other opening into a building with the exception of sub-floor Ventilation: Space heaters up to 50 MJ/h input Other gas appliances up to 50 MJ/h input Gas appliances over 50 MJ/h input and up to 150 MJ/h input Gas appliances over 150 MJ/h input	150 500 1000 1500	150 500 1000 1500
NOTE- (1) All distances are measured to the nearest part of the flue terminal (2) Prohibited area below electricity meter or fuse box extends to ground level (3) See 2.6.13.3 for restrictions on a flue terminal under a covered area (4) See appendix G LPG Cylinder Locations, figure G2 and figure G3, for clearances required from a flue terminal to An LPG cylinder. A flue terminal is considered to be a source of ignition. (5) For gas appliances not addressed above, the design shall be certified by a suitably qualified engineer. (6) Some gas appliances may be suitable for closer installation; refer to the manufacturer's instructions.			

12.10 Supporting the flue system:

Wall straps are required to fix the flue system in place for each installation. This will ensure that no undue strain is placed on flue components once installed.

For a flue offset or horizontal run, it is recommended that wall straps be used to the flue system with a spacing of 900mm between straps. Plumbers strapping / tape can be used to connect the wall straps to the building structure where there are large distances between the support point and the anchor point.

For vertical flue runs it is recommended that wall straps be used to anchor the flue system with a spacing of 1200mm between straps.

12.11 Sealing 'through roof' and 'through wall' penetrations:

For 'through roof' penetrations, use a Deck-tite flashing or equivalent to create a weather-tight seal between the flue and the roof cladding.

For 'through wall' penetrations, this will require the use of a Wall Thimble. The Wall Thimble will ensure you have suitable clearance from combustibles as well as sealing the penetration. The section of the wall thimble installed on the external surface of the wall should be sealed to the wall using a high temperature sealant such as a High Temperature RTV Silicone or equivalent. Additional sealant is required to seal the Terminal Cap to the external wall. A bead should be run along the edge of the Terminal that will be in contact with the wall once installed.

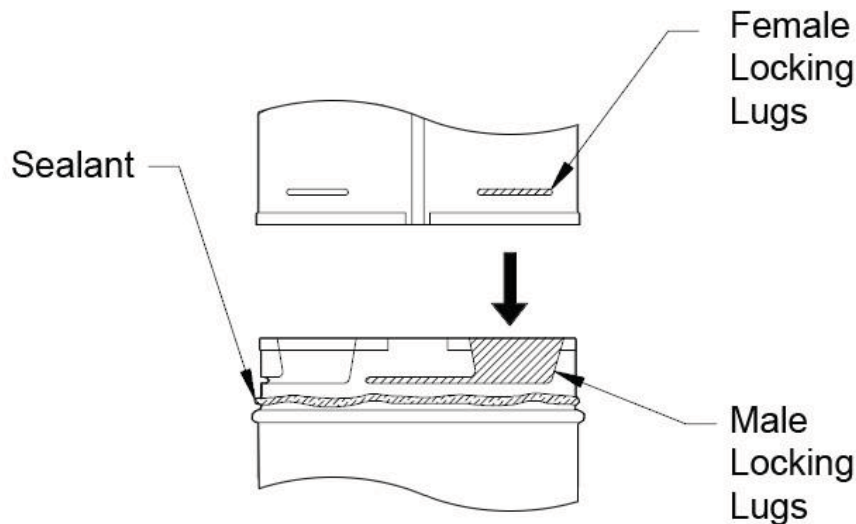
12.12 Twist locking procedure:

Before connecting flue components, to ensure an airtight seal run a single 7-8mm bead of High Temperature RTV Silicone or equivalent, on the 'male' end of the flue as shown in the diagram below.

The four indentations located on the female end of the flue are designed to slide straight onto the male ends of the adjacent flue length, by orienting the four flue indentations so they match and slide into the four entry slots on the male ends.

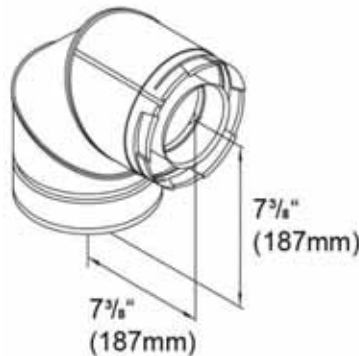
Push the pipe sections completely together, then twist-lock one section clockwise approximately one-quarter turn, until the two sections are fully locked.

Wipe off any excess sealant from the exterior of the flue joint.

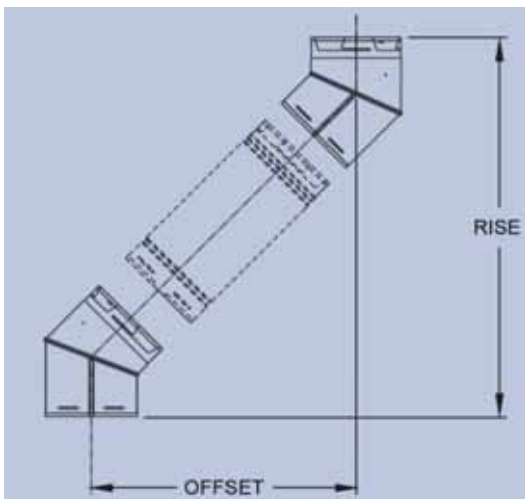


12.13 Points to note when planning the Installation of the Escea DV flue:

- This flue system cannot be cut to length. Correct lengths must be selected for each installation. For a full list of available flue lengths, contact your Escea retailer.
- The listed length of the flue pipe is not the installed length. 1 ½" (38mm) needs to be subtracted for each join to determine the installed length of each piece of flue pipe. E.g. 48" length has installed length of 45".
- All vertical measurements should be measured from the top surface of the fireplace casing itself (not the fascia).
- When using horizontal flue runs, vertical measurements should be measured to the centre line of the horizontal flue pipes.
- When using 90° elbows in the installation, use the diagram below to help calculate installations horizontal and vertical distances. 1½" (38mm) will still need to be subtracted from each join.



- If using a 45° offset in your installation, consult the chart below to select the required flue length to give the desired offset. 1½" (38mm) will still need to be subtracted from each of the 45° bends to allow for the joins.



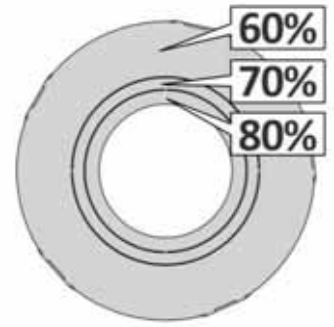
Straight Flue Length:	Offset:	Rise:
0"	5 5/8"	15 3/8"
6"	8 7/8"	18 3/8"
9"	10 7/8"	20 5/8"
12"	13"	22 5/8"
24"	21 3/8"	31 1/8"
36"	29 7/8"	39 3/8"
48"	38 1/4"	47 7/8"

- Adjustable lengths are available depending on stock levels. Contact escea for more information.

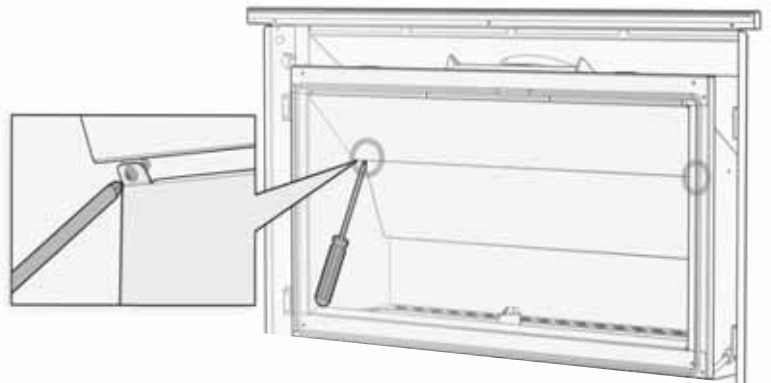
13.0 Fitting the Flue Restrictor:

If your flueing configuration requires that you fit a flue restrictor (see *graph in section 12.5, 12.6 & 12.7 of this manual to find out if your configuration requires a flue restrictor*), follow the instructions below.

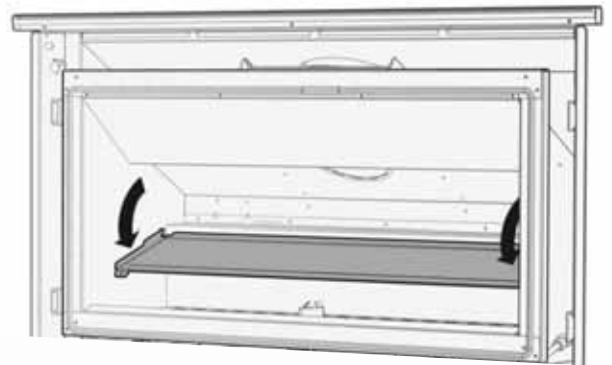
First, prepare the Flue Restrictor by removing and discarding the appropriate inner rings to achieve 60%, 70% or 80% restriction and hand bending the five tabs 90°.



Remove the firebox glass (if fitted), and using a Phillips / Pozi Drive screwdriver remove the two screws located inside the firebox as shown.

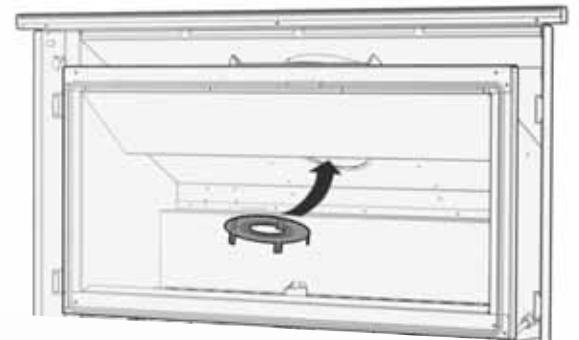


Once the two screws are removed the baffle will be free to slide down and out as pictured. Ensure the firebox paint is not scratched and that the baffle is not damaged.



Fit the flue restrictor by pushing it up into the flue with the tabs facing downwards as shown. Push it up into the flue until the tabs no longer protrude into the firebox and it is securely placed. If the restrictor is loose or will not stay in position manipulate the five tabs to suit.

Once the restrictor is in place, replace the baffle taking care not to damage or scrap paint, and replace the two screws.



14.0 Converting to ULPG or Propane:

This fire has been supplied & configured for Natural Gas; where a conversion to ULPG or Propane is needed, the following steps should be followed.

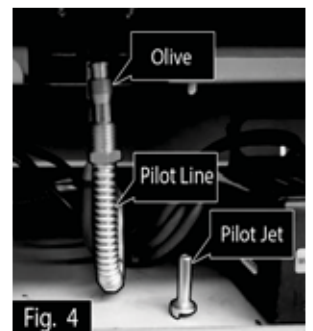
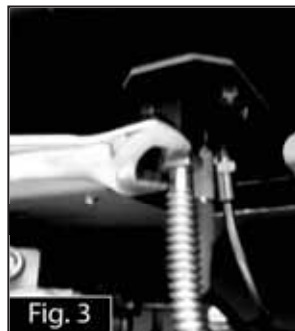
- 14.1** First you need to remove the burner by removing the screw holding it in place on the left hand side of the firebox (Fig. 1).

Then remove the burner jet (Fig. 2) and replace it with the 1.3mm jet (Propane) or 1.25mm jet (ULPG) supplied in the kit.

Now remove the gas pipe fitting under the pilot (Fig. 3) and remove the pilot Jet (Fig. 4) and replace it with the No.23 pilot jet supplied in the kit. No. 23 is used for both ULPG & Propane.

Replace the pilot line.

Check the pilot line for leaks once assembled.

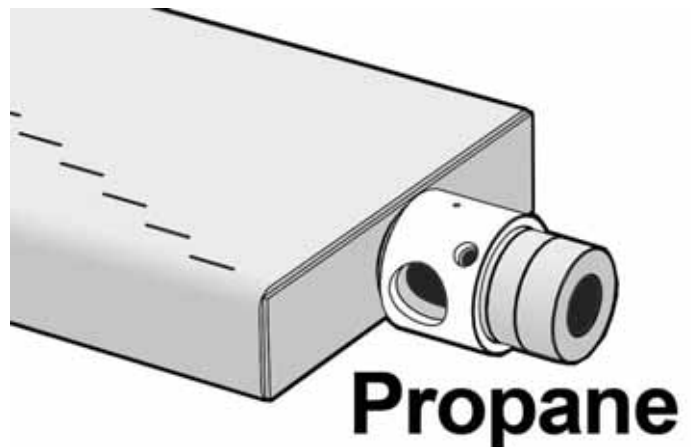


Set the Primary Aeration Collar on the burner to the ULPG/Propane position as shown in the diagram by removing the screw in the side and then replacing it when the collar is in the correct position.

NOTE: the collar is only able to be set to either NG or Propane/ULPG positions. This is not an adjustable system.

Place the burner back into the appliance and screw it in place.

Set the pressure using the following instructions:

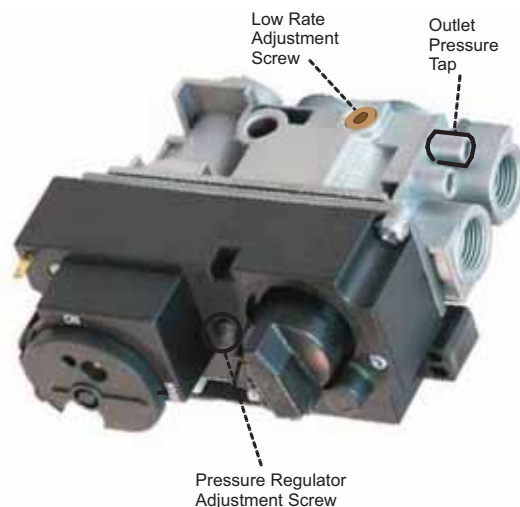


15.0 Changing Operating Pressure to ULPG/Propane

To convert the operating pressure to ULPG/Propane you must change the maximum and minimum pressures separately using the following instructions:

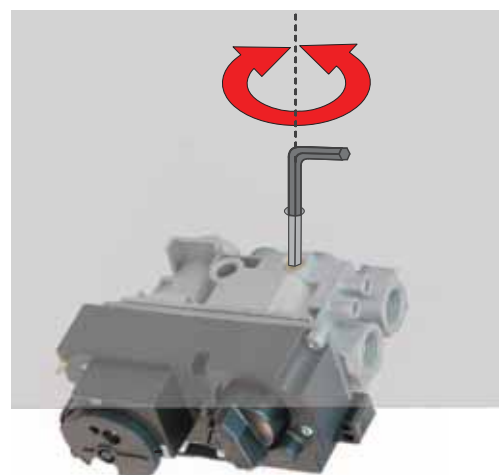
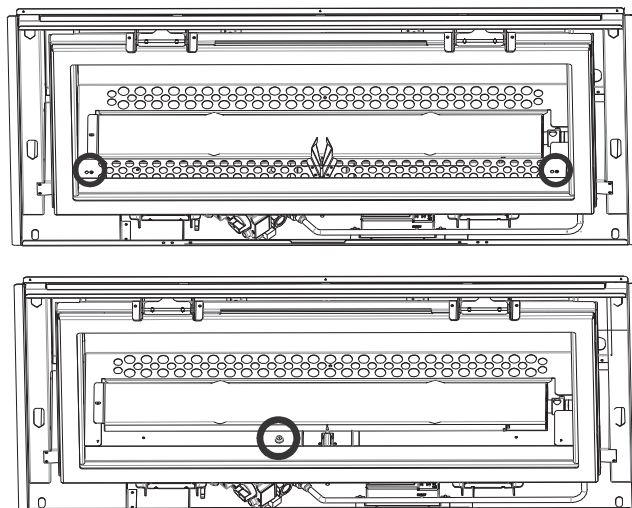
15.1 Setting Maximum pressure:

1. Connect a pressure manometer to the valve outlet pressure tap. Pressure tap is opened by turning the screw counter-clockwise. The pressure regulator can be reached by removing the domed-plug.
2. Turn the fireplace on and set to high flame.
3. Turn pressure regulator adjustment screw to set required burner pressure of 2.3kPa on high flame. Pressure is increased by turning the screw clockwise or decreased by turning the screw counter-clockwise.
4. After adjustment, replace the plug.



15.2 Setting Minimum Pressure:

1. Remove front infill by removing the two screws circled in the diagram to the right.
2. Remove the M6 machine screw circled in the lower right diagram.
3. Use 4mm long-reach Allen key to reach the low rate adjustment screw through the hole the M6 was removed from.
4. Turn low rate adjustment screw 1/3 turn clockwise.
5. Turn fire on low.
6. Confirm low rate pressure is correct (refer to product specification sheet at start of manual).
7. If further adjustment is needed, turn off fire.
8. Increase low rate pressure by turning Allen key clockwise or decrease low rate pressure by turning Allen key counter-clockwise, until the correct pressure is achieved (refer to product specification sheet at start of manual). Finally, put the sticker supplied in the conversion kit in onto the dataplate of the ST900 in the position shown.
9. If no other adjustments are required, close the outlet pressure tap by turning the screw clockwise. Check all connections and pressure taps for leaks.



The sticker must be signed and dated by the installer who has converted the fire.

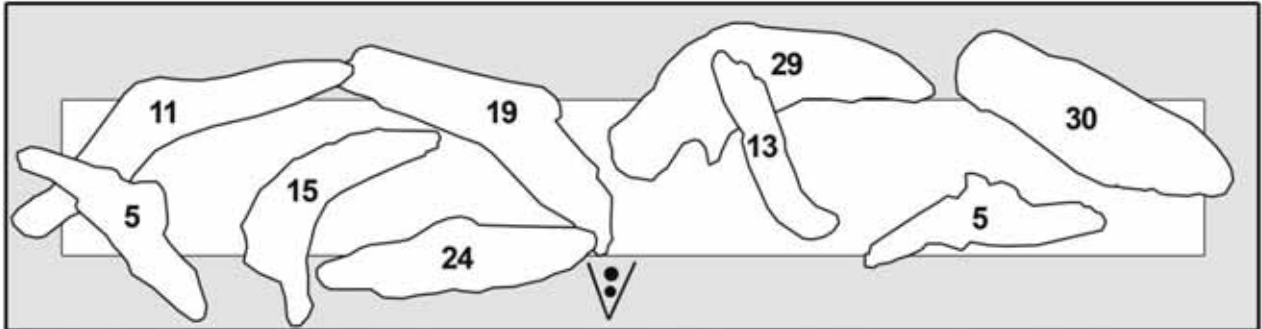
The ST900 dataplate is located in the lower left of the fireplace, on a metal plate tethered to the fireplace.

16.0 Placing the Fuel Bed Media:

Your ST900 Gas fire will be supplied with a Fuel Bed kit. Follow the instructions below for the Fuel Bed kit that applies to you. USE only fuel bed media approved by Escea.

16.1 Driftwood Fuel Bed:

First scatter one layer of the supplied white stones evenly across the base of the firebox, ensuring there are no stones or driftwood pieces inside the pilot flame surround guard. Arrange the supplied driftwood pieces exactly as shown in the diagram and photo below. Underneath each piece of driftwood is a written number which will help in correctly positioning it within the firebox.



16.2 Coal or Glass Fuel Bed:

Scatter the supplied fuel bed media evenly across the base of the firebox, ensuring there are no coals, glass or media inside the pilot flame surround guard which may obstruct or impair the pilot assembly.



Ensure no coals, driftwood, glass, or other material are inside the pilot flame surround guard, and the pilot flame is clearly visible. If any loose material is inside this guard it may interfere with the pilot and ignition system.

17.0 Covering up the fire:

Before the wall surrounding the ST900 is lined, the fire must be covered up and sealed to prevent Gib dust from getting into the fire. It is recommended that the packaging supplied with the fire is used to achieve this.

18.0 Commissioning the Fire:

After the cladding and finishing processes are completed, the gasfitter must return to the site to run the fire for a minimum of 20 minutes and finally assemble and fit the fascia and associated accessories.

→ If you are installing a **FERRO** fascia:

SEE SECTION 18.1

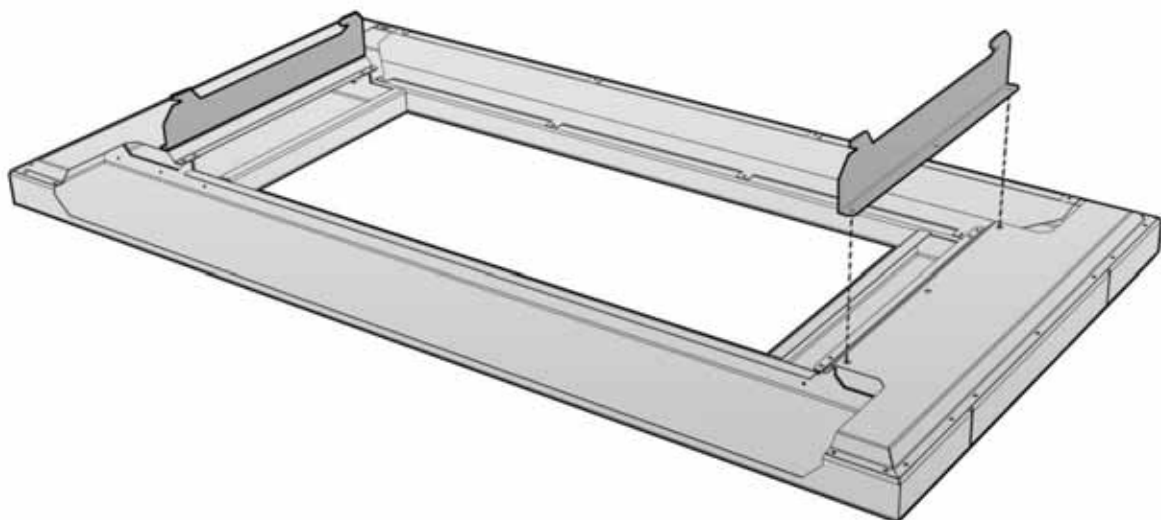


→ If you are installing a **VELO** fascia: (Available in NZ only) **SEE SECTION 18.2**



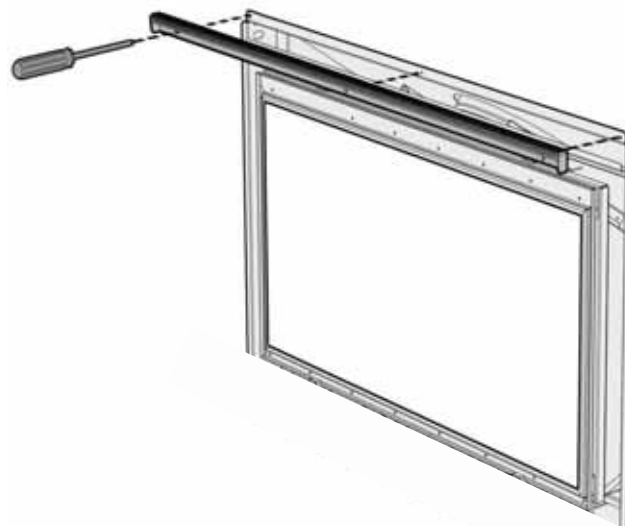
18.1 Assembling the Ferro fascia:

1. The ST900 Ferro fascia has two brackets supplied in the fascia box which have not been fully assembled. To assemble them use the 4x screws supplied to fasten the brackets to the fascia as shown below. Position the brackets with the flange facing outwards, and the hooks facing the bottom of the fascia [Identify the bottom of the fascia by the large cut-out shown below].



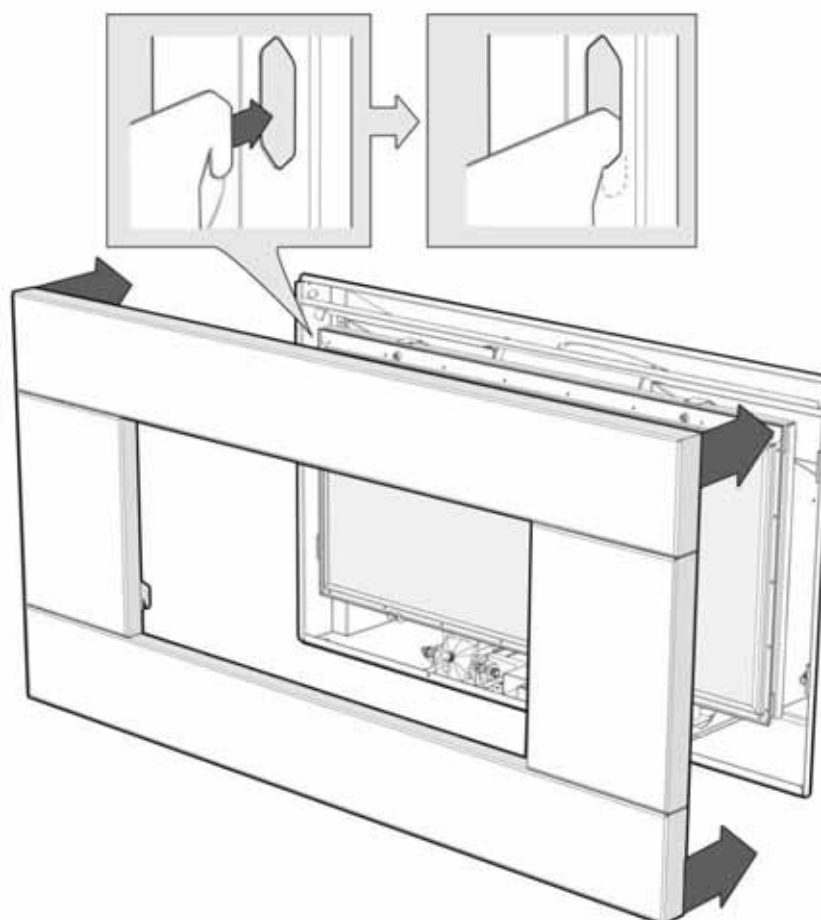
2. Fitting the Grill Trim:

Packed in with the fascia kit is the Grill Trim. Attach this to the fire using the 3 supplied screws in the positions shown to the right. The perforated surface (grill) should be on top.



3. The ST900 fascia uses these four hooks for attaching to the fire. Do this by lining up the fascia hooks with the receptacles on the sides of the fire. Lift the fascia so that the hooks are above the receptacles, and let it drop down into position until it is secure and free from movement.
Remove all protective plastic and packaging material before operating the fire. Care should be taken when handling the fascia.

To remove the Fascia, lift it upwards briefly, and then pull towards you. Ensure the fascia is allowed to cool before attempting to remove it.

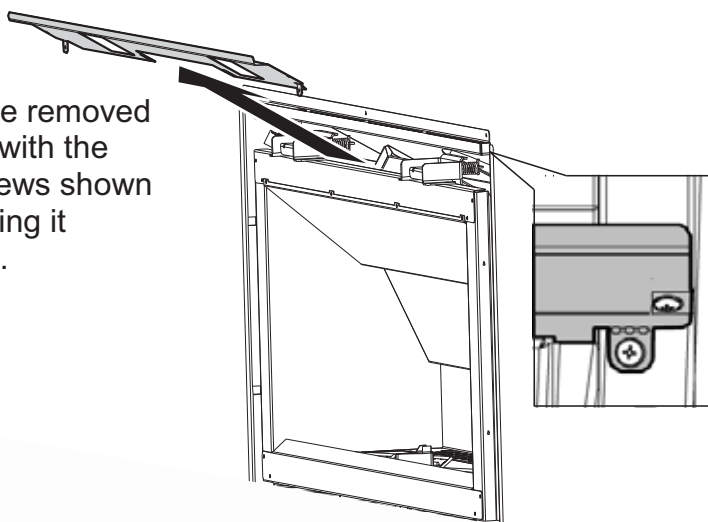


→ Continue on to section 19.0

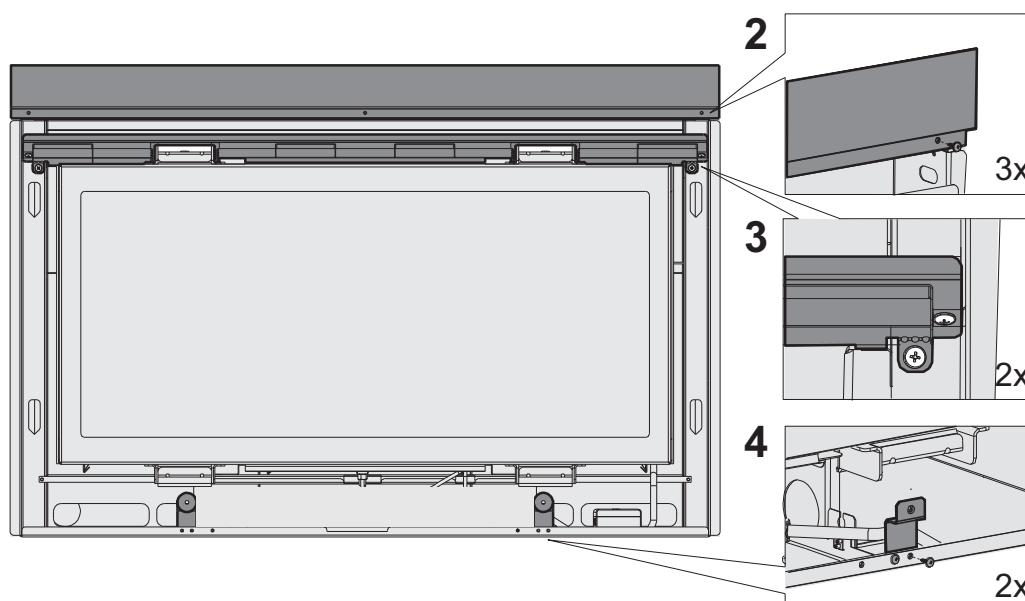
18.2 Assembling the Velo fascia:

Preparation:

1. The supplied upper baffle must be removed and discarded before continuing with the install. To do so, undo the 4x screws shown right and remove the baffle by lifting it upwards and outwards as shown.

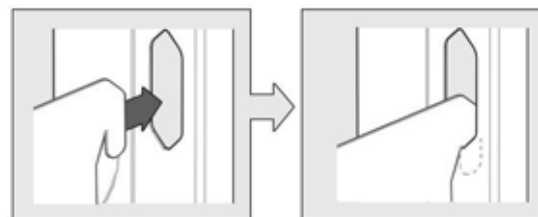


2. Install the Heat Deflector to the top of the fireplace using the 3x supplied screws with the Heat Deflector facing outwards as shown.
3. Install the supplied Upper Baffle (the part with grill fitted) into the fireplace with grills facing downwards. Fix in place using the 4x supplied screws in the position shown.
4. Install the lower fascia magnet brackets using the 4x supplied screws in the two positions shown below. (Do not affix the magnets at this stage)



Installation:

5. The ST900 fascia uses the hooks on the rear for attaching to the fire. Line up the hooks with the receptacles on the sides of the fireplace, and lift the fascia so that the hooks are above the receptacles. Let it drop down into position until it is secure and free from movement. The Heat Deflector (2) should sit slightly inside the fascia so that the fascia can sit tight against the wall.
6. Attach the supplied Magnets to brackets installed in step 4 above, using the supplied nuts and bolts
7. Place lower trim by securing it to the magnet brackets attached in step 3.



18.4 Cleaning the ST900 Fascia:

The fascia must be cold before starting any form of maintenance or cleaning.

If your Stainless Steel fascia requires cleaning, 3M Stainless Steel cleaner (or equivalent) is recommended.

If your Powder Coated (Painted) fascia requires cleaning, you must only use a damp non-abrasive cloth to give it a gentle wipe. Never ever rub the fascia.

- 18.5** To clean the glass, remove it as described in section 11.0 and clean inside and out using standard window cleaner. Do not allow glass to become excessively dirty as this will be difficult to remove.

DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS HOT. NEVER OPERATE THE UNIT WITH THE GLASS REMOVED.

19.0 Remote Instructions

19.1 Pairing the Remote to the Control Unit:

The remote supplied is already paired with the receiver (control) unit in the factory. Use the following only when required:

1. Press and hold the receiver's reset button (refer to section 23.0 for location) until you hear two beeps. The first beep is short and the second beep is long. After the second beep release the reset button.
2. Within the subsequent 20 seconds, press the down button on the handset until you hear two additional short beeps confirming the code is set. If you hear one long beep, this indicates the pairing has failed or the wiring is incorrect.

NOTE: Pairing is not required after changing the batteries of the remote or receiver.

19.2 Remote Operational Instructions (REFER TO USER MANUAL)

20.0 Sounds And Smells:

Note: Each time the fire is lit from cold the glass will fog up with condensation. This is normal and the condensation will disappear within a few minutes once the glass heats up.

20.1 Sounds:

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various types of materials used within your appliance. Listed below are some examples. These are all **normal operating sounds** and should not be considered as defects in your appliance. When the fire is switched off after being run for a while, there may be popping and fluttering noises as the residual gas in the burner burns away. These are normal and should be no cause for concern.

Unit Body/Firebox:

Different types and thickness' of steel will expand and contract at different rates resulting in some "dull drumming" and "ticking" sounds being heard throughout the cycling process.

20.2 Smells:

The first few times the unit is operated, the unit may release an odour and the flames may appear orange caused by the curing of the paint, the burning off of the starch in the gas coals and the oils in the metal and finishes. This is a temporary curing process which will disappear with use.

A deposit on the inside of the glass, caused by the starch in the coals may appear as a build up after several uses. If this film is not removed, it may bake on and may become difficult to remove. When the glass is cold, remove it (see section 11.0) and clean the inside with a non-abrasive cleaner.

<p>DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS HOT. NEVER OPERATE THE UNIT WITH THE GLASS REMOVED.</p>

21.0 Annual Service Check

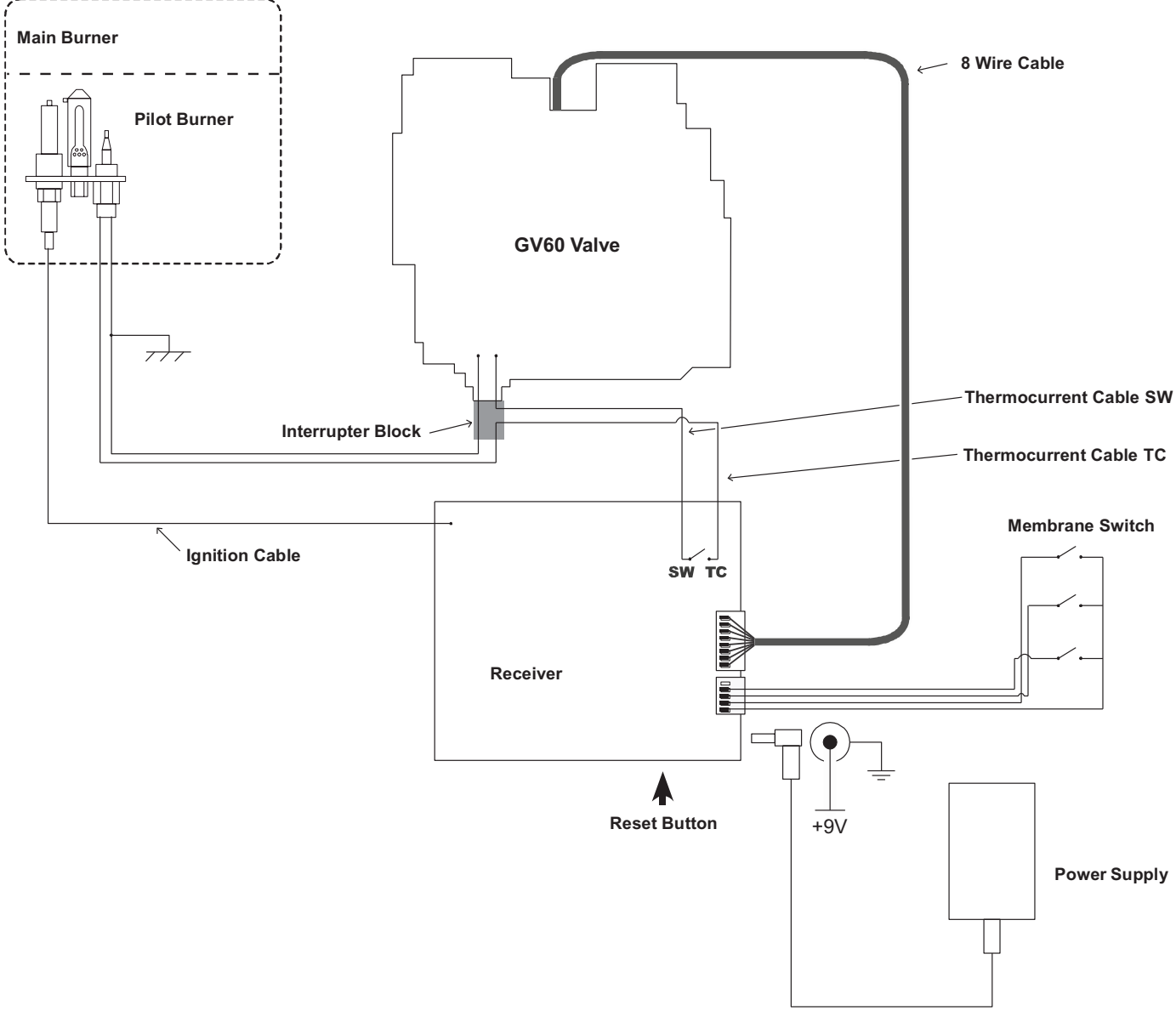
The ST900 Fireplace should be serviced annually to ensure it continues to operate in a safe manner. This annual service check should involve the following

- Check thermocouple holds the cartridge
- Check glass assembly gasket
- Clean pilot and main burner jets
- Paint firebox [if required]
- Inspect flue system [if possible]
- General clean and inspection

22.0 Installation Check List:

- | | | |
|----|---|--------------------------|
| 1 | Fuel Bed Media correctly installed as per manual | <input type="checkbox"/> |
| 2 | Operating pressure checked with fire running on full (high flame setting) and all other gas appliances in the house switched on. | <input type="checkbox"/> |
| 3 | Flue restrictor fitted if required, flame picture verified 15 minutes after start-up. | <input type="checkbox"/> |
| 4 | Ensure the pilot frame is clearly visible and free from loose material (coals). | <input type="checkbox"/> |
| 5 | After plasterboard installation, fire run on high for 60 minutes with house doors and windows open to clear smell of paint and oils initial burn. | <input type="checkbox"/> |
| 6 | Fire and flue clearances comply with these instructions. | <input type="checkbox"/> |
| 7 | Fire securely fixed to wall. | <input type="checkbox"/> |
| 8 | Leak test all joints and pressure test points. Soapy water and drop test done on pipe work. | <input type="checkbox"/> |
| 9 | Remote cradle screwed to wall. | <input type="checkbox"/> |
| 10 | House holder has been shown how to operate fire. | <input type="checkbox"/> |
| 11 | User manual has been left out for house holder, installer has filled in their own details and fire serial number into warranty card. | <input type="checkbox"/> |
| 12 | Inform the customer that the fire may continue smelling for a while after installation depending on frequency & duration of use | <input type="checkbox"/> |
| 13 | Given house holder Plumbing Industry Commission Compliance Certificate. | <input type="checkbox"/> |

23.0 Wiring Diagram:



15.0 Troubleshooting

Use the following troubleshooting chart to diagnose and fault-find operational issues with the ST900 gas fireplaces.

Problem	Cause	Solution
No response from the valve	Remote may not be paired	Follow instructions from section 19.1 of the Installation Manual
	Batteries are dead or no batteries fitted (ONLY if batteries are the sole source of power).	Replace the batteries using the instructions from page 5 of the User Guide
	Transformer is turned off or mains power failure.	Turn on transformer or rectify loss of mains power.
	8-pin connector has bent pins	Straighten the pins on the 8-pin connector
	Motor wiring is damaged	Repair the motor wiring
	Damaged Remote	Replace the Remote and pair the remote using instructions from section 9.1 of the Installation Manual
	Damaged Receiver	Replace the receiver and pair the remote using instructions from section 9.1 of the Installation Manual
	Spark is not present in ignition sequence	The dial on the valve is set to MAN
		Switch dial on the valve to ON
		Prevent the ignition wire from touching any metal parts on the appliance
	Ignition rod is worn out or damaged	Replace the ignition rod
		Wiring is loose
		Connect the wiring correctly as shown in the wiring diagram in section 23.0 of the Installation Manual
One long 5 second beep (might be 7 short beeps before the long 5 second beep)	8-pin connector has bent pins	Replace the receiver and pair the remote to the new receiver using instructions from section 19.1 of the Installation Manual
		Straighten the pins on the 8-pin connector
		Valve is damaged
	No pilot Flame (sparking but no gas)	Air in the gas pipes
		Purge the line using the outlet pressure tap or wait it out by attempting the ignition sequence several times
		Connect the thermocouple wires correctly as per the diagram in section 23.0 of the Installation Manual
Pilot Flame (sparking but no gas)	Pilot Injector is blocked	Carefully clean the injector
	Ignitor is continually sparking while the burner is lit	Damaged Receiver
		Replace the receiver and pair the remote using instructions from section 9.1 of the Installation Manual
	Thermocouple is not functioning correctly	Use a multimeter to measure mV from the wires to the interruptor block. The voltage should read at least 5mV within a 20 second time period. Must not be lower than 5mV when the appliance is hot. If the voltage was under 5mV, the thermocouple should be replaced.
Pilot is burning correctly but the control valve closes after approximately 10 seconds or when the appliance gets too hot	Batteries are close to empty	Replace the batteries using the instructions from page 5 of the User Guide
		Replace the batteries using the instructions from page 5 of the User Guide
	Multiple Short beeps but no response can be heard from the control valve and no spark is present.	Batteries are close to empty
Pilot is lit but there is no gas flow to the main burner	The dial on the valve is set to MAN	Switch dial on the valve to ON
		Valve is damaged
	Replace the control valve	

13.0 Re-establish Power and Gas Connections

With all applicable service work completed and the fire fully assembled again the gas can be re-established and the batteries replaced.

Check gas inlet pressure against data plate at the inlet pressure tap using a manometer. Adjust gas pressure to specifications stated in the product specification page in the front of the Installation Manual.

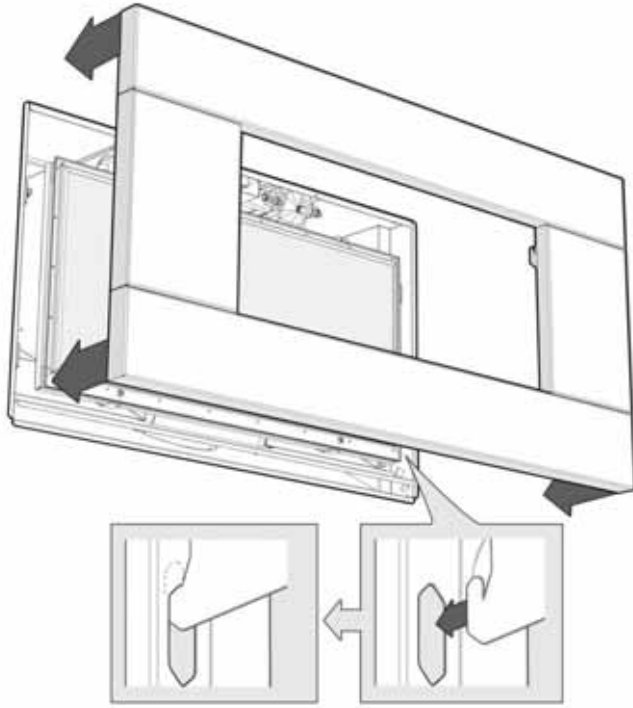
Remove the manometer and tighten the test point screw.

Leak test all test points and gas system joins/unions.

Check that the pilot flame correctly impinges on the flame failure device (thermocouples should not glow red, as this indicates that the pilot flame is set too high and will reduce the life of the thermocouple).

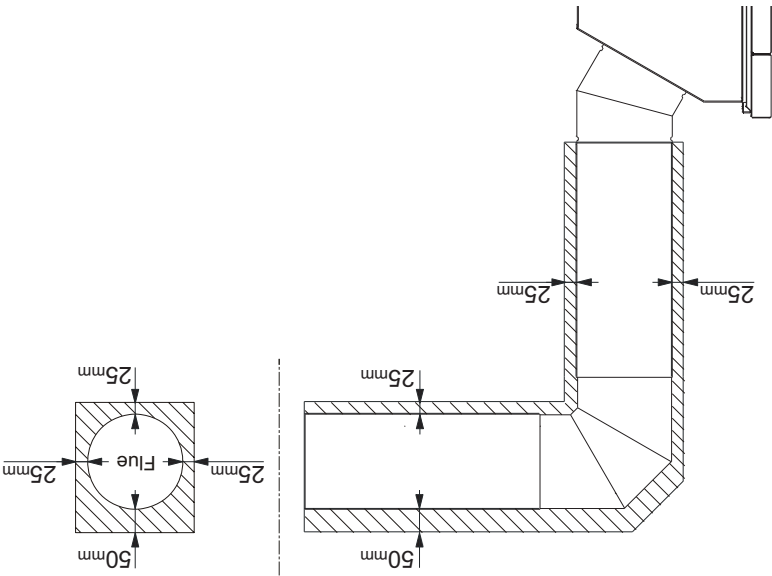
14.0 Re-fit the Fascia

The fascia uses these four hooks for attaching to the fire. Do this by lining up the fascia hooks with the receptacles on the sides of the fire. Lift the fascia so that the hooks are above the receptacles, and let it drop down into position until it is secure and free from movement.



10.0 Inspect Flue System *[if possible]:*

If you have access to the flue system, inspect it for damage or potential blockages (including the cowl). Ensure each flue component is twist-locked into the adjacent components, and that there are no combustible objects or material within 25mm of either side or below flue components or 50mm above any flue components, as shown in the diagram below:



11.0 General Clean and Inspection:

A general clean of the fire should be undertaken by wiping down or dusting all accessible areas and surfaces.

12.0 Re-assemble

Once the service work is complete, the fire should be re-assembled by reversing the actions done in previous steps, replacing the pilot cover, burner, fuel bed media, glass assembly, and control tray (if removed).

Other components on the control tray can be replaced when necessary while tray is separate from the fireplace.

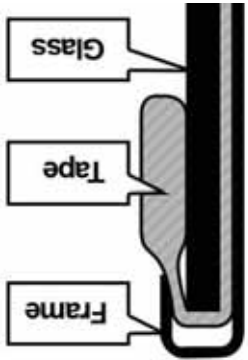
When replacing the tray, make sure to reconnect all gas pipes tightly and using a sealant where required. A leak test should be done on all disturbed fittings using a soapy water solution.

NOTE: When re-tightening the electrode nut, be sure not to over-tighten as this will damage the electrode's ceramic insulator.

Check Glass Assembly:

Check that the glass assembly (Removed in section 3.0) for damage to glass or sealing tape. If the glass has any visible damage it must be replaced before use.

Ensure the tape which seals the glass against the firebox is in the correct position (shown to the right) and that the glass is secure inside the metal frame and free from movement.



6.0

Clean Pilot and Main Burner Jets:

With the burner removed the burner jet is now accessible. Remove the jet and clean it using an appropriate method, such as using a micro drill or compressed air.

7.0

Clean Thermocouple:

With the pilot cover removed you now have access to clean the thermocouple. Do this by wiping it down with a rag or other appropriate cleaning tools in order to remove any soot from the surface.

8.0

Paint Firebox *[if required]*:

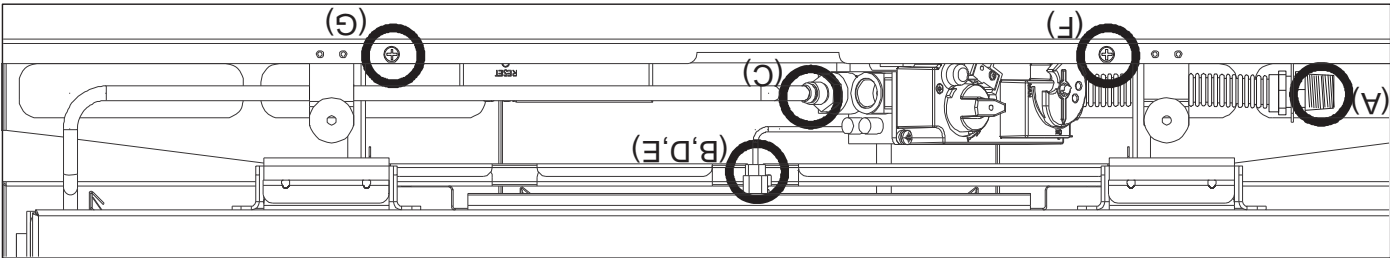
If there are any scrapes or damage to the paint on the inside of the firebox you may wish to touch up the paint. To do this, use a suitable high temperature matt black paint. Do not put any paint on the burner, as there is a risk of blocking burner ports.

9.0

5.0

Remove Control Tray [if required]:

If the thermocouple needs to be replaced, or the control tray needs to be cleaned and/or repaired, it may be necessary to remove the control tray from the appliance.



1. First disconnect the main gas connection (A) at the appliance connection, the nut (B) connecting the pilot tube to the pilot assembly, and the nut (C) connecting the main burner pipe to the valve.

2. Remove the burner and the brass nut that retains the burner nozzle from the inside R/H face of the firebox. The main burner gas pipe may now be removed.

3. Then detach the electrode by pulling downwards on the grey wire attached to the pilot assembly and unscrew the electrode nut (D) and remove the electrode.

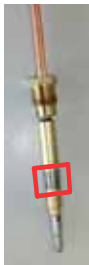
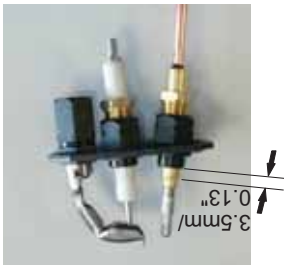
4. The thermocouple nut (E) attached to the pilot assembly (rear nut) should now be unscrewed, followed by carefully pulling the thermocouple downward to disengage from the pilot assembly.

5. Disconnect the touch pad (membrane switch) and the transformer from the receiver.

6. Once the two screws (F+G) pictured above are removed the tray is free to be lifted (ensuring that all wiring is clear from sheet metal) up 15mm to clear the metal edge and pulled towards you.

If the thermocouple needs to be replaced, unscrew from the interrupter block. It can then be replaced with the replacement thermocouple and tightened into the interrupter block.

Note: A stainless steel sleeve (highlighted red in lower left picture) must be present and situated as shown before installing the thermocouple. When installing the thermocouple, push the thermocouple upwards as far as possible during the tightening of the nut to achieve the correct height for the thermocouple to sit. Check that it is at the correct height by referring to the bottom right picture.



4.0

Remove Firebox Contents:

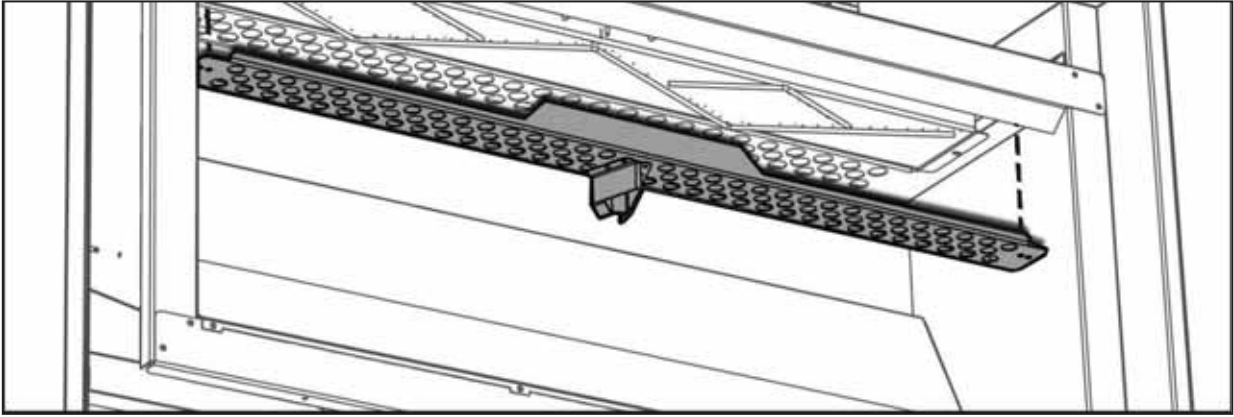
Ensure the firebox contents have cooled down completely before attempting to touch or remove any part.

First remove all fuel bed media (driftwood, white stones or coals) and place them carefully to the side somewhere they will not be damaged.

The driftwood logs are very fragile – Use extreme care!

Next remove the burner by removing the screw holding it in place as shown to the right, and then lifting the left side of the burner upwards and sliding the burner off the jet on the right hand side.

You will also need to remove the pilot cover (The long grill at the front of the firebox) in order to access and clean the pilot and thermocouple. To do this, remove the two screws on either side of the pilot cover and lift upwards, as shown below, taking care not to scrape or damage the firebox as shown below.



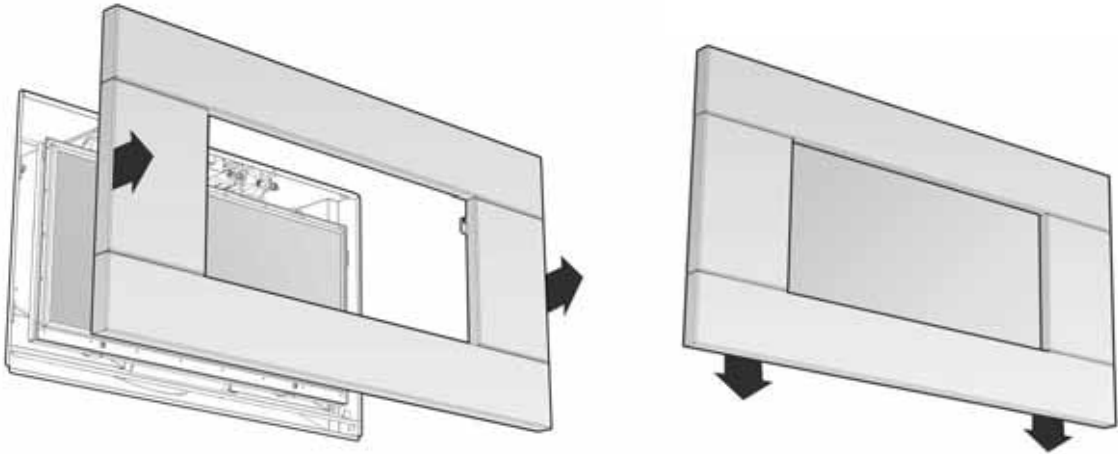
1.0 Isolate Power and Gas Supply:

Before any service and maintenance work is done on the fire, the gas supply must be isolated or shut off. Gas can be isolated by either turning the gas off at the cylinders, at the meter or at the appliance isolation valve. Power can be isolated by removing the batteries from the battery pack and/or powering off the transformer.

2.0 Remove the Fascia:

Ensure the fascia has cooled before attempting to remove it.

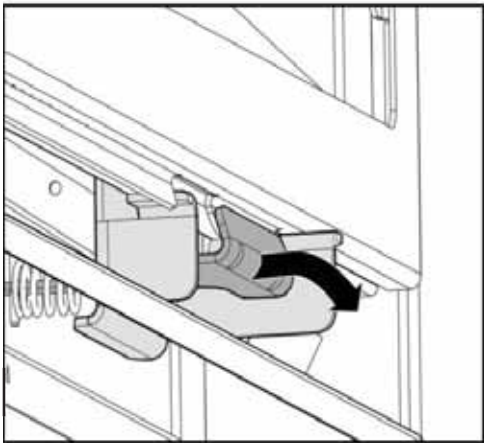
The fascia attaches to the fire by four hooks. To remove the fascia, simply lift it upwards 15-20mm, and pull towards you. Care should always be taken when handling the fascia.



3.0 Remove Glass Assembly:

Ensure the glass assembly has cooled completely before attempting to remove it.

Pull the four hooks shown below towards you and then away from the glass to release the glass frame underneath the hook. Lift the glass assembly towards you to clear the locating supports and place it flat upon some newspaper or a sheet of cardboard to protect your floor coverings



Contents:

DIS-ASSEMBLY	-	Isolate power and gas supply	1.0
	-	Remove fascia	2.0
	-	Remove glass assembly	3.0
	-	Remove firebox contents	4.0
	-	Remove Control Tray <i>[if required]</i>	5.0
SERVICE	-	Check glass assembly	6.0
	-	Clean pilot and main burner jet	7.0
	-	Clean burner thermocouple	8.0
	-	Paint firebox <i>[if required]</i>	9.0
	-	Inspect flue system <i>[if possible]</i>	10.0
	-	General clean and inspection	11.0
RE-ASSEMBLY	-	Re-assemble	12.0
	-	Re-establish gas and electrical connections	13.0
	-	Replace fascia	14.0
TROUBLESHOOTING	-		15.0



Important

- It is recommended that this appliance be serviced every 12 months
- Any service operation should be carried out only by a suitably qualified and trained person
- Gas and electricity supply MUST be isolated before any service operation is carried out on this appliance.